

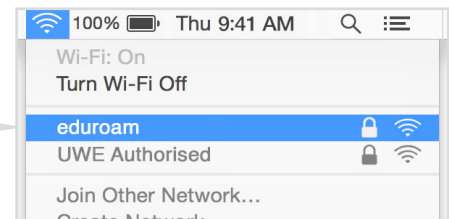
Connect to eduroam Wi-Fi

macOS devices

1.

Choose eduroam

Select **Wi-Fi** from the taskbar.
 Select **eduroam**.



2.

IMPORTANT!

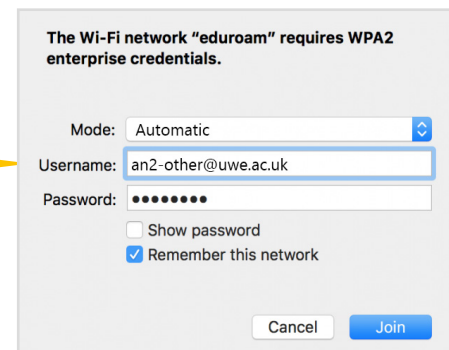
Enter your identity in the following format:

an2-other@uwe.ac.uk

Your UWE
 username

@uwe.ac.uk

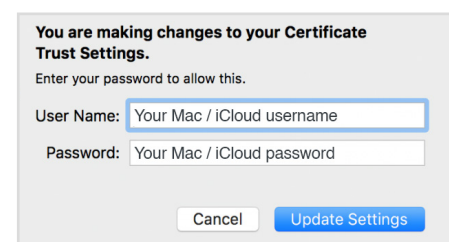
Enter your **UWE password**, and select **OK**.



3.

Accept the certificate

Select **Continue** to accept the server certificate.
 Save the certificate to your keychain with **your own** Mac / iCloud username and password.



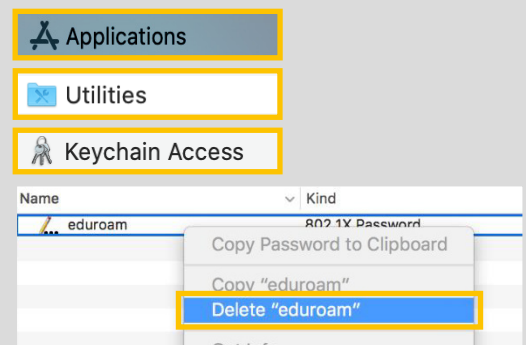
To delete previous connection information:

Go to **Finder**.

Select **Applications**, then **Utilities**, then **Keychain Access**.

Search for entries named **eduroam** or **radius** and delete them.

Start again from **Step 1**.



Which network do I need?



Students

eduroam - on campus

Student access to the internet on campus and at any other eduroam participating universities and organisations.

Glide - in halls of residence

This service is provided by Glide. Contact support on 0333 1230115
Email: glide@glide.co.uk Twitter: @GlideStudent

Staff

UWE Authorised - for UWE supplied devices

Staff only access to Wi-Fi and UWE network resources (storage, staff printers) on UWE supplied devices.

eduroam - for staff personal/non-UWE devices

Used by staff for their own devices at UWE and participating organisations.

Visitors

The Cloud

This third-party service is available in public areas. To use The Cloud, select it and open a web browser. If the login page does not appear type go.uwe.ac.uk/cloudwifi in your browser address bar.

More guidance available at www.uwe.ac.uk/its

Other step-by-step guides online:



Managing your UWE account

Change your password

go.uwe.ac.uk/uweaccount

Software

Install Office

go.uwe.ac.uk/instaloffice

Virtual Learning

Getting started with Collaborate
Virtual meeting hints and tips

go.uwe.ac.uk/collaborateguide
go.uwe.ac.uk/onlinemeeting

Printing on campus

Printing basics
Printing double-sided

go.uwe.ac.uk/howtoprint
go.uwe.ac.uk/doublesided



For assistance from IT Services:



Call the Service Desk on **0117 328 3612**



Email itonline@uwe.ac.uk