

Connect to eduroam Wi-Fi

iPhones / iPad / iOS

1.

Choose eduroam

Go to **Settings**
Select **Wi-Fi**
Select **eduroam**

2.

IMPORTANT!

Enter your identity in the following format:

an2-other@uwe.ac.uk

Your UWE
username

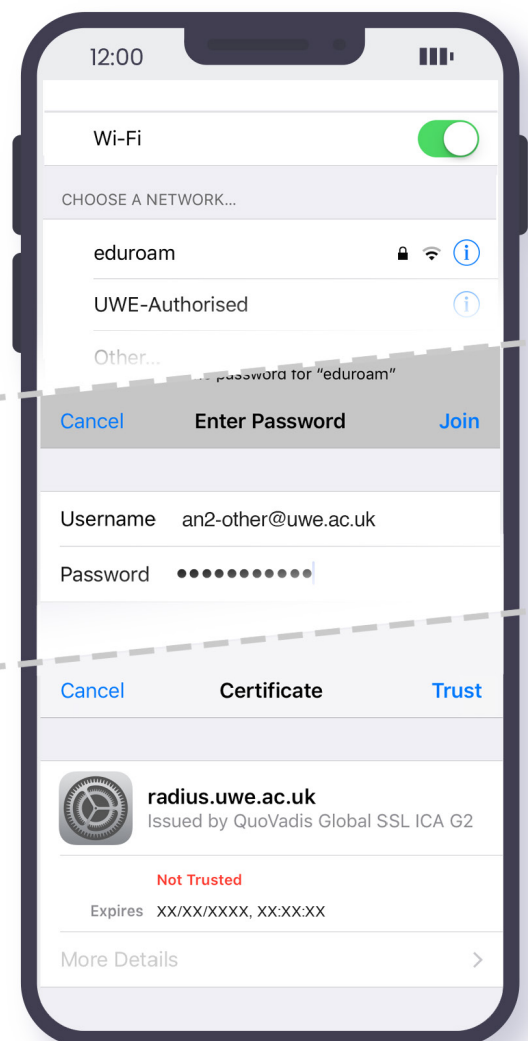
@uwe.ac.uk

Enter your **UWE password**, and select **Connect**.

3.

Accept the Radius certificate:

Accept the server certificate by selecting **Trust**.



If you need to change the information you have entered:

Go to **Settings**, select **Wi-Fi** and long-press **eduroam**.
Select **Forget Network**, then begin the above steps again.

For assistance from IT Services:



Call the Service Desk on **0117 328 3612**



Email itonline@uwe.ac.uk

Which network do I need?



Students

eduroam - on campus

Student access to the internet on campus and at any other eduroam participating universities and organisations.

Glide - in halls of residence

This service is provided by Glide. Contact support on 0333 1230115
Email: glide@glide.co.uk Twitter: @GlideStudent

Staff

UWE Authorised - for UWE supplied devices

Staff only access to Wi-Fi and UWE network resources (storage, staff printers) on UWE supplied devices.

eduroam - for staff personal/non-UWE devices

Used by staff for their own devices at UWE and participating organisations.

Visitors

The Cloud

This third-party service is available in public areas. To use The Cloud, select it and open a web browser. If the login page does not appear type go.uwe.ac.uk/cloudwifi in your browser address bar.

More guidance available at www.uwe.ac.uk/its

Other step-by-step guides online:



Managing your UWE account

Change your password

go.uwe.ac.uk/uweaccount

Software

Install Office

go.uwe.ac.uk/instaloffice

Virtual Learning

Getting started with Collaborate
Virtual meeting hints and tips

go.uwe.ac.uk/collaborateguide
go.uwe.ac.uk/onlinemeeting

Printing on campus

Printing basics
Printing double-sided

go.uwe.ac.uk/howtoprint
go.uwe.ac.uk/doublesided



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