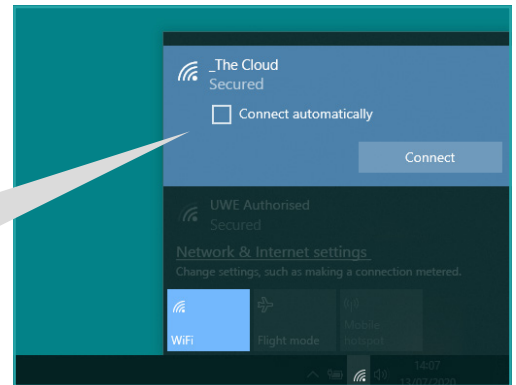# Connect to The Cloud Wi-Fi

Guest Wi-Fi access from Sky

1. Switch on your phone, tablet or laptop and check that Wi-Fi is enabled.

2. Select _**The Cloud** from the available network list.

_The Cloud
Secured

☐ Connect automatically

Connect

UWE Authorised
Secured

Network & Internet settings
Change settings, such as making a connection metered.

WiFi   Flight mode   Mobile hotspot

14:07

3. The Cloud landing page will appear in one the following ways:

a) On **Apple devices** it will appear automatically when you try to access the internet.

b) On **Android devices** it will appear automatically or a notification will alert you that the page is available.

c) Other devices will behave as a) or b).

❗ If none of the above occur, open your internet browser and enter the following URL for the The Cloud landing page:
go.uwe.ac.uk/cloudwifi

If it is your first time using the Sky Wi-Fi network, you will need to complete the registration process.

Sky WiFi
Connect to ☁ The Cloud

⌂ | Login / Registration

Sign in with Sky WiFi Roaming

How does the Sky WiFi Roaming Service work?

Email *
an-other@email.co.uk

Password *   (Forgotten password?)
●●●●●●●

4. Once registered you can access and browse the internet via **Sky Wi-Fi.**

Please note: This is a 3rd party service, and not managed by IT Services at UWE Bristol.

WiFi Powered by **The Cloud** A BSkyB company

sky

IT Services

Which network do I need?

Students

eduroam - on campus
Student access to the internet on campus and at any other eduroam participating universities and organisations.

Glide - in halls of residence
This service is provided by Glide. Contact support on 0333 1230115
Email: glide@glide.co.uk Twitter: @GlideStudent

Staff

UWE Authorised - for UWE supplied devices
Staff only access to Wi-Fi and UWE network resources (storage, staff printers) on UWE supplied devices.

eduroam - for staff personal/non-UWE devices
Used by staff for their own devices at UWE and participating organisations.

Visitors

The Cloud
This third-party service is available in public areas. To use The Cloud, select it and open a web browser. If the login page does not appear type **go.uwe.ac.uk/cloudwifi** in your browser address bar.

More guidance available at **www.uwe.ac.uk/its**

Other step-by-step guides online:

24/7 assistance by phone

Managing your UWE account
Change your password — go.uwe.ac.uk/uweaccount

Software
Install Office — go.uwe.ac.uk/installoffice

Virtual Learning
Getting started with Collaborate — go.uwe.ac.uk/collaborateguide
Virtual meeting hints and tips — go.uwe.ac.uk/onlinemeeting

Printing on campus
Printing basics — go.uwe.ac.uk/howtoprint
Printing double-sided — go.uwe.ac.uk/doublesided

For assistance from IT Services: Call the Service Desk on **0117 328 3612**
Email **itonline@uwe.ac.uk**