

External Examiner Issues with Logging into Black Board and MyUwe – Guidance 25/6/21

We understand that some of you have been having issues logging in to Black Board or MyUWE. We are receiving reports from some users who are getting a 'CAS' error when logging in. We have been informed by IT that this is due to a Microsoft changing their sign in policy.

Please note that the sign in page has recently changed and you will now need to use your **UWE email address** and **password** to log in to MyUWE or Black Board.

Please see below step by step Instructions from IT on how to rectify your issues with signing in:

1. Refresh your browser's cache:

<https://info.uwe.ac.uk/online/blackboard/technical/cookies.asp>

2. Log in directly to <https://my.uwe.ac.uk>

or

https://blackboard.uwe.ac.uk/webapps/login/?action=default_login

3. Open an Incognito browser window in Chrome (browse 'In Private' in Safari or Edge).

4. Try a different web browser.