



# General Practitioners in the Emergency Department (GPED): Efficient Models of Care

Issue 02 - September 2018

Welcome to the second edition of the GPED study's newsletter. The study is progressing well and we hope this newsletter provides a useful update.

Find out more about GPED

# Message from the Chief Investigator, Professor Jonathan Benger, UWE Bristol



I would like to take this opportunity to thank everybody who has been involved in the GPED study to date.

Data collection is proceeding very well, with excellent support from our case study sites and those individuals who have agreed to take part in telephone interviews.

We have now started on a series of six month "check-in" visits in our prospective case study sites, and hope to have all participating A&E Departments identified over the coming months

Wider data collection is also proceeding well, and we will start to focus on early study outputs soon including a description of the GP services that are currently located in and alongside A&E Departments in England.

Thanks again for all your cooperation and support; I really appreciate the contributions that have been made to GPED over recent months.

#### Patient and Public Involvement (PPI)

The research team have been collecting observational and interview data in recruited hospital sites with Emergency Department staff, and patients and carers. Within these data, it is common to discuss whether patient visits to the emergency department are either inappropriate or unnecessary.

In July 2018, the GPED Public & Patient Advisory Group convened to discuss these issues, in particular:

- (a) how it would feel to be described in this way as a patient using ED services and
- (b) whether this terminology is suitable for our reporting.

The research team provided short anonymous summaries of cases they had observed during data collection as examples for discussion

The group had an enthusiastic and comprehensive conversation, considering this from both a rationale and resource focussed perspective as well as a personal point of view. This will make a very useful contribution to the data analysis and subsequent reporting.

### Recruitment update

Telephone Interviews: **53** Staff Recruitment: **172** 

Patient and Carer Recruitment: **73** Workforce Surveys: **226** 

### Study update

We have now entered the second year of the study, and progress has been good. The qualitative team continue to collect case study data, with six case studies now underway. We are in the process of recruiting a further four case study sites.

We have also carried out six month follow-up data collection at three of our prospective casestudy sites; this has provided us with productive insights into progress with the implementation of patient streaming to GP services in a range of contexts.

In the meantime the quantitative work is progressing well, with preliminary analysis of A&E HES data underway. The UWE Bristol team continue to develop a detailed database of provision of GP models of care at all ED sites in England.

The team have successfully submitted the study protocol for publication; this will be published shortly.

#### **Dissemination Event**

We will be hosting a dissemination event on **Friday 16 November 2018**, **10:30-15:30 at Engineer's House**, **Clifton**, **Bristol**.

The event has been designed to disseminate study aims, early findings, model taxonomy and current provision of care. We also hope to gather information on current practice, challenges to provision and potential solutions.

We would like to welcome commissioners, health service managers, health professionals and academics to the event.

If you are interested in attending the event, or would like more information, please contact the study administrator, Hayley Dash (hayley2.dash@uwe.ac.uk).

GPED is a collaboration between research teams at UWE Bristol, Newcastle University, University of York and University of Bristol.







# **Contact Us**

For more information contact the study coordinator, Katherine Morton.

Email: <u>katherine.morton@uwe.ac.uk</u> or visit the study website.

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