

**Please note:** This is a copy of the newsletter sent to students. The formatting is a little different, due to content being copied over to Word/Adobe. These aren't in the final newsletter; this is a guide for your information.

Dynamic content (content specific to Faculty/campus/level etc.) features at the end of this document but for students it's integrated into the body of the newsletter.

Academic support for your course

[Send to a friend](#) | [View in a browser](#)



[myUWE](#)

[Support](#)

[Infopoints](#)



## Starting your course is a big step

Maybe you've just left college. Maybe you took a gap year. Or maybe you fancied a change from the 9 - 5. Whatever your story, don't worry. We're going to make sure you fulfil your potential.

There might be hurdles along the way. But rest assured, you'll get all the support you need to succeed with your studies.

## A sneak peek into university study

University may feel daunting. Our style of teaching and assessment may be different to what you're used to.

Don't panic! Our guide will help you understand how teaching and assessments work here, and give you an idea of the skills that will lead to your success.

Prepare yourself for university study

## Where to find your course materials

myUWE is your online student portal. You'll use it to access Blackboard, teaching and exam timetables, your university emails and your library account.

Blackboard is where you'll find everything to do with your course, such as module handbooks and lecture notes. We're also introducing a new system called [Event Capture](#) - where some of your taught sessions will be recorded and available for you to review again in your own time.

Log in to myUWE

## More than just books

Resources for your subject, e-journals, past exam papers, referencing advice - our Library's got it all.

Our Librarians will help you find what you need. And even better? Our [Ask a Librarian](#) online service is available 24/7, so if you're not on campus you won't miss out.

See what the Library has to offer

## Develop the skills you need to succeed

Confused by referencing? Panic at the thought of presentations? Struggling to juggle assignments?

With online guides, workshops and one-to-one study sessions, we'll help you conquer those pesky study skills.

Improve your study skills

## Student Reps represent your voice

You can talk to them about issues with your course and they'll work with staff to improve things.

Reps are usually elected at the start of term, and anyone can put themselves forward. Could it be you?

Find out what Reps do

## Our second-year superstars!

We've got a great group of second year students known as PAL Leaders. PAL stands for Peer Assisted Learning - but you don't have to remember that!

They'll help you master concepts covered in your modules - after all, they did them last year!

But it's not just your course they can help with. PAL Leaders can also help you settle into university life, boost your emotional resilience and help with those vital employability skills.

How can our PAL Leaders help you?

## Space to study

Need a room for a group project? Need somewhere quiet when the library is full? Need a computer or a laptop?

Book study spaces online or just turn up.

Find a study space

## Free Microsoft Office and document storage

You have access to [Office 365](#) through your university email account (look in the top left hand corner!).

Office 365 has online versions of Word, Excel and Powerpoint built in, plus 1TB of secure online storage through OneDrive. That means you can access your documents and emails anywhere in the world - no more lost memory sticks!

It also allows you to download Microsoft Office for free on up to five of your personal devices.

Access Office365 through your emails

## IT support 24/7

Sometimes technology just doesn't play ball (it's usually the printers!).

If you've got an IT problem, call **0117 32 83612** at any time of day (even weekends and evenings). It's the quickest way to get help and it doesn't matter if you're on campus or not.

Check our hassle-free guide to IT at UWE Bristol

## The small print

Our [academic regulations and procedures](#) are in place to make sure you're all treated fairly. You agree to them as part of your registration.

We know they can be tricky to understand, so the best thing to do if you've got any questions about your studies is to contact an [Information Point](#).

## And remember, we're here to help

If you're struggling with your course or can't meet a deadline, please ask for help. There are lots of things we can do to make things better so that you can get on and enjoy your course.

Contact an [Information Point](#) for advice - the earlier we know about a problem the faster we can fix it for you.



News

What's on

## HELPING YOU SUCCEED



Hi, I'm Jamie, your VP Education. I represent you on all academic matters, locally and nationally.

This can range from the curriculum, to course costs, assessments and access to education. I'll champion your voice at the highest levels.

The Students' Union represents your academic interests in lots of other ways too:

### [Academic societies](#)

Enhancing your studies, expanding your experiences and increasing your employability.

### [Advice Centre](#)

Supporting you when you need it most.

### [Student Ideas](#)

Creating meaningful change because of you.

### [Student Reps](#)

Constantly shaping your course based on your feedback.

## Quick links

- » myUWE
- » Academic advice
- » Study support
- » Term dates

## Contact us

Information Points

Email: [infopoint@uwe.ac.uk](mailto:infopoint@uwe.ac.uk)

Tel: +44 (0)117 32 85678

[More contact options](#)

Registered address | University of the West of England, Frenchay Campus,  
Coldharbour Lane, Bristol BS16 1QY

Copyright 2017 © UWE Bristol

You're receiving this email because you're starting a new course at UWE Bristol.  
We promise not to overwhelm you and we'll only send you things that are relevant.  
You'll get a regular newsletter and some targeted communications.  
If you unsubscribe you'll miss important emails. [Contact us](#) if you have any questions.

### Dynamic content

#### Undergraduate

## Meet your Academic Personal Tutor

They'll help you review your progress and identify goals so that you can get the most out of your studies.

You'll be able to find out who your Academic Personal Tutor is through the myUWE Courses tab.

How can my Academic Personal Tutor help?