

Information for non-medical help (NMH) providers for UWE students

Supporting your students

General Info for disabled students at UWE:

Web pages [here](#)

What disabled students need to do:

- [Submit medical evidence](#) or DSA Study Needs Assessment report to UWE.
- Submit [impact statement](#) to allow your teaching team to know more details about the impact of your impairment(s). Please help your student to create and submit their impact statement. Students are welcome to send an updated version through the same process.
- Check what reasonable adjustments are in place on your [MyUWE](#).
- Note that teaching teams can see students' impact statements, disability disclosure and reasonable adjustments, via online classlists.
- Familiarise self with [extra time for coursework processes](#).
- [Submit an online enquiry using our self-service and triage form](#), or [make a Disability Advice Appointment](#), if further help is needed or further issues.

Safeguarding and risk

- [Report a serious concern](#) about:
 - Students
 - Children under 18
 - Vulnerable adults (people who need care and support – whether or not they currently receive it – and can't protect themselves from abuse or neglect)
 - Extremism or radicalisation in the University community or on campus
- Students can use [Report and Support tool](#), for if they have experienced something on campus or on university business that makes them feel upset or uncomfortable, or seen something that's not right.
- Please do not send serious concerns through to individual Disability Advisers e-mail addresses nor our generic e-mail address (disability@uwe.ac.uk)

How to book a room for your non-medical helper support

- Through the library, students can book spaces:
[How to book a room - Study spaces | UWE Bristol](#)
- There are rooms available via the Students Union:
[Room Booking System - The Students' Union at UWE](#)

How to get help from Student Support Advisers:

- See what SSAs can help with and make an appointment [here](#)

How to get help from Wellbeing Service

- See what UWE Wellbeing can help with and register [here](#)

How to connect with a Teaching Team

- Use [Course Search](#) to find Programme Leader's e-mail address

Student timetables

- Students access their timetable via [MyUWE](#)
- See information about timetables [here](#)

Library

- Link to main [UWE Library Webpage](#)
- Link to [Library Services for Disabled Users page](#)

Autism support Group

- Contact by email as.group@uwe.ac.uk
- This is a fortnightly support group, either in person or online, for autistic students to discuss in a supportive environment the aspects of uni life that are both positive or challenging.

UWE Cares

- [Help for](#) UK undergraduate care leaver, estranged student or student carer

Get advice about fees, funding and money

- [Link](#) to UWE Student Money Service pages

Contacting Disability Service

- Students: [use online enquiry form](#) or make an appointment
- Providers of NMH support: e-mail disability.advisers@uwe.ac.uk

Confidentiality

- All students have agreed to the [Student Privacy Notice](#)

Requesting more hours of NMH support from DSA

- The student can contact their original assessor or assessment centre to request a recommendation is made for additional hours of support
- Where a student is not able to do this, or requires support to make this contact, you can contact disability.advisers@uwe.ac.uk with the student's name and contact details and a description of the request. Please don't give out this email address to students.

Visiting UWE

- [Fire safety](#)
- [Accidents and emergencies on campus info](#)
- [Wifi access for visitors](#)
- [Visitors using the library](#)
- [Car parking for visitors](#)
- [Self-guided campus tours](#)
- [Covid guidance](#)
- You do not need an ID card to access the campus.

Information we would like from you

1. Please report risk as above in this document via the relevant phone numbers.
2. We would like to know if a student known to you isn't engaging with you
3. Please do not provide us with copies of consultation notes and other very sensitive and detailed information about the student.