



THE HOLLIES STUDENT ACCOMMODATION SITE INFORMATION

179 bed spaces, 34 flats

The Hollies, Quarry Way, Bristol, BS16 1FU

uwe.ac.uk/accommodation

Your flat and study bedroom

- Flats are organised into rooms for groups of between three and eight students. There are also two studio flats.
- Residents share a kitchen, a living area and bathroom facilities.
- All accommodation is self-catered.
- All study bedrooms are single occupancy.
- Heating, electricity, water bills and ASK4 Internet services are included as part of the rent.

Kitchen/diner

Kitchens include an electric hob and oven, microwave, kettle and fridge/freezer. Flats of seven or more have two fridge/freezers. You'll need to bring your own cooking utensils. We recommend buying a toaster together as a flat once you have arrived.

Communal areas also contain a dining table with stools and chairs and/or a sofa. You are also provided with a vacuum cleaner, ironing board, mop and mop bucket. You'll need to provide other cleaning materials yourself.

Study bedroom

All study bedrooms have a single bed, wardrobe, desk with chair, chest of drawers, bedside table and bookshelves. The rooms are fully carpeted and curtained.

Bathroom facilities

Flats for five students or fewer contain one shower room which comprises of a shower cubicle, hand basin and toilet. An additional toilet and hand basin is also provided in these flats. Flats for six students or more contain two shower rooms.

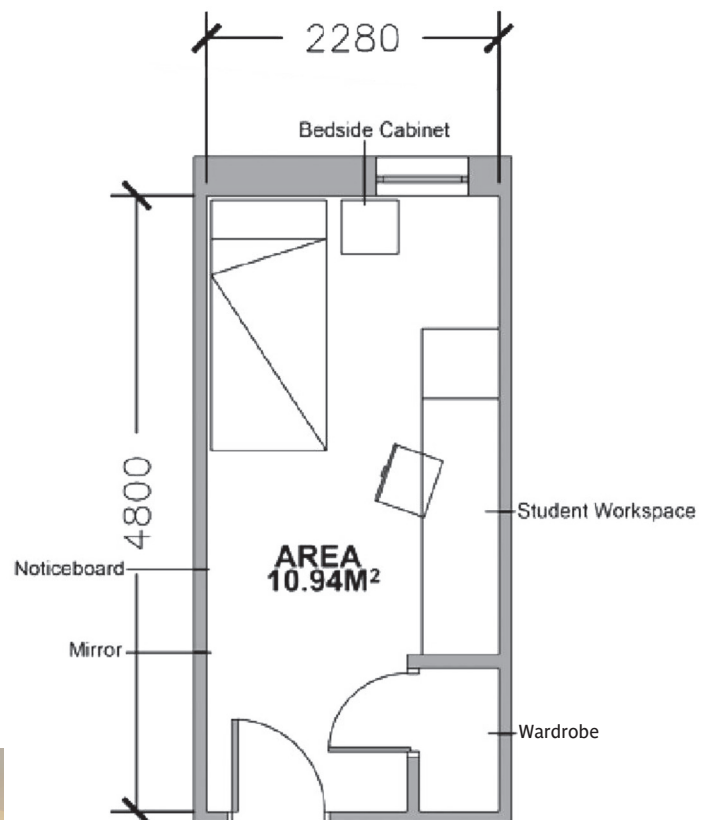
Heating

The Hollies heating system is supplied by Prefect and consists of an Irus Controller unit which enables residents to control the temperature and set it to their desired heating level. The unit also has a sensor which detects changes in temperature, whether a room is empty or a window has been opened.

For further information about how to use your heater please see the following user guide:

<https://studentlife.uwe.ac.uk/story/40603853/how-to-use-your-prefect-heater>

Typical room layouts



Other facilities

Laundry facilities

There is a laundrette on site. Washing machines and tumble dryers are paid for via a mobile app.

Car parking

There's a limited amount of student parking available in the main car parks on Glenside campus. Spaces aren't guaranteed and cars are left at your own risk. If you're planning to use one of these car parks, you will need to apply for a parking permit via MYUWE.

Please note there is no parking on Frenchay Campus for residents unless you are a blue badge holder.

We work closely with the council, police and local residents to ensure that students do not park in nearby residential areas, promoting good community relations with our neighbours. It is also a condition of your Licence to Occupy.

Visitors parking

Visitors cannot park at The Hollies, however they can park on Glenside Campus between 09:00–17:00 Monday to Friday.

Students will need to contact travel.team@uwe.ac.uk and security@uwe.ac.uk arrange visitor parking. Details of the visitor and their vehicle will need to be provided. Please see uwe.ac.uk/parkingguidance for further information.

Parking for motorbikes and mopeds

There's no designated parking on site for motorbikes and mopeds, however these can be parked within the car park spaces at The Hollies. No permit is required.

Bicycle storage

Residents with bikes can use the lockable on-site sheds. Please contact Customer Services to arrange access.

Post and parcels

Post and parcels are delivered to Glenside residents. Make sure your address is correct and includes your student ID.

- Each flat has its own post box located at the front of The Hollies Block 2 to where Royal Mail will deliver letters
- Post requiring a signature on delivery, parcels or items from couriers will be delivered to the Accommodation Customer Service Desk (1H29)
- Customer Services will email you once your parcel is ready for collection.
- You can collect your parcels from Accommodation Customer Services (1H29). See local information for opening times.
- The University cannot accept liability for any items of mail that fail to reach the addressee.

Shopping

The Hub on Glenside campus serves hot food, sandwiches and drinks on term-time weekdays. Fishponds high street is a 20-minute walk from campus and has several supermarkets including Aldi, Lidl and Morrison's, banks and a variety of local shops and cafes.

There are frequent buses into the city centre. From there you can explore the vibrancy of Bristol. Student Life have created guides on what you can do:

<https://studentlife.uwe.ac.uk/story/10666815/exploring-bristol-fishponds>

Access and loss of keys/fob

Access to The Hollies is via a fob for the block and flat front doors and key for your bedroom door. For replacements, contact Customer Services. When they are closed, please contact Campus Support either at the Porters Lodge (1H19) or call 0117 326 6404. They will provide temporary access. You will need to collect a permanent replacement key/fob from Customer Services when they're open.

To keep your home safe and secure, do not lend your keys to anyone or keep your keys with your address.

Staff

Customer Services

As well as the Customer Service desk in 1H29 Customer Services is also open daily between 11:00-18:45 on Frenchay Campus (2N02 - opposite Onezone).

For assistance please phone **+44 (0)117 32 83601** or email accommodation@uwe.ac.uk

Accommodation Managers

Accommodation Managers are available from 09:00–19:00 seven days a week to help you with day-to-day management of your accommodation. You can contact them via Customer Services or email accommodation@uwe.ac.uk.

Campus Support Officers

Members of staff working throughout the evening and weekend, who are available to help with fire alarm activations, noise complaints and patrol the campus to keep you safe.

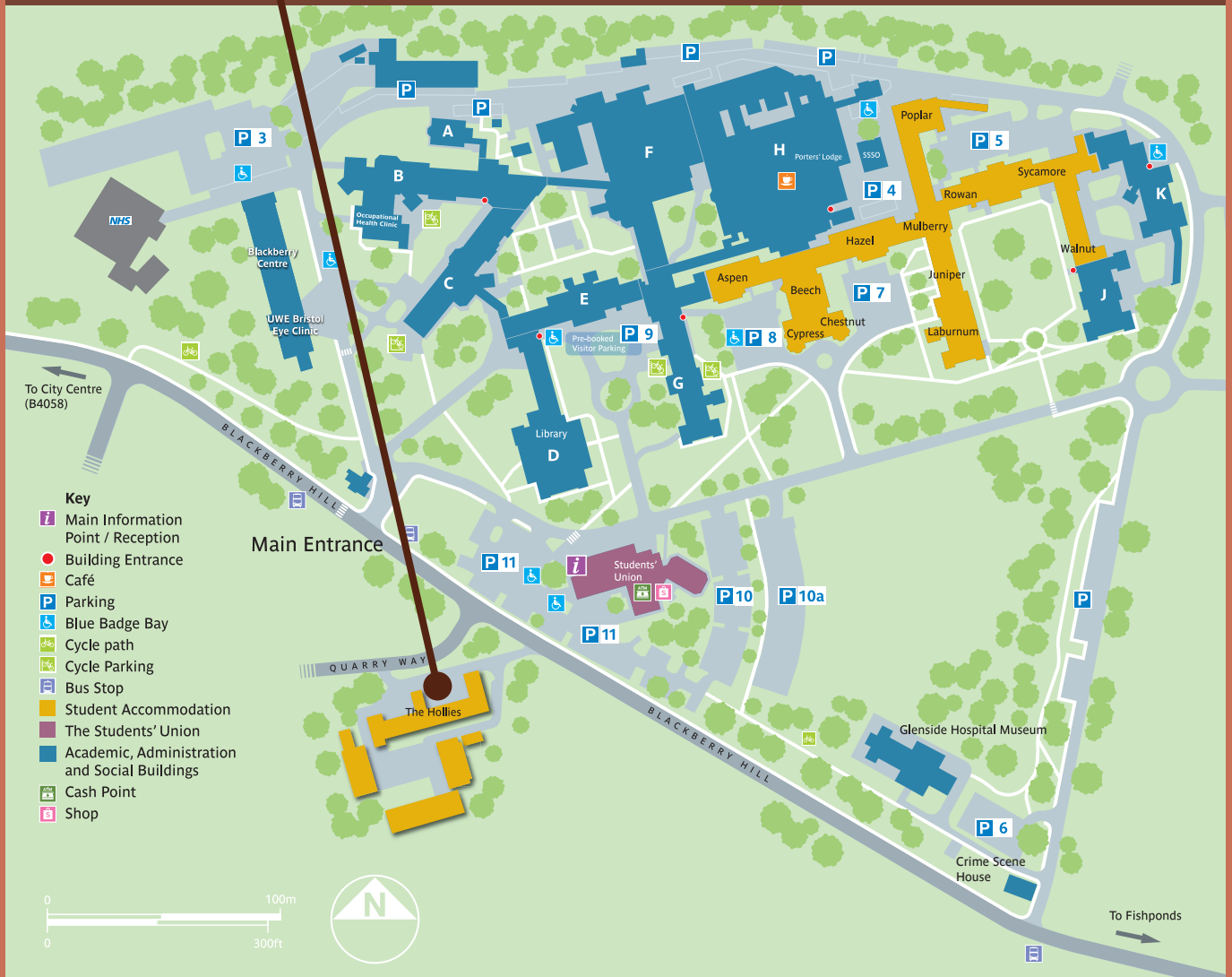
Wellbeing

As well as on campus support, the Wisdom app provides UWE Bristol students with free access to 24/7 wellbeing counsellors and advice.

www.uwe.ac.uk/life/health-and-wellbeing/get-wellbeing-support/student-support-247



Location – Glenside Campus



Accommodation Services

University of the West of England
 Frenchay Campus
 Coldharbour Lane
 Bristol BS16 1QY

uwe.ac.uk/accommodation
 Email: accommodation@uwe.ac.uk
 Telephone +44 (0)117 32 83601

