

# KEEPING THE PEACE A guide to community living

## Hello,

Moving out of University accommodation and into your first shared home with friends is an exciting time. Along with knowing your rights, you will also have responsibilities such as making sure the bills are paid and the bins go out (and come back in).

The vast majority of students and non-student residents live in harmony but lifestyle differences can cause distress and conflict. Things that may not seem important to you can irritate and upset non-student residents. The most common complaints that we receive about students involve:

- excessive noise (day or night)
- anti-social behaviour
- inconsiderate parking
- not putting rubbish out, not recycling and obstructing access with bins

As a representative of UWE Bristol, we ask you to respect your neighbours and the wider community.

Please read our top tips. They will help you be a good neighbour and give you some essential information.

If you need more information, help and/or support, we are here to help you. Please contact either myself on **0117 32 81366**, **community@uwe.ac.uk** or the Students' Union advice centre on **0117 32 82676**.

Thank you.

Nigel England Community Liaison Manager

### Top ten tips for living in the community

- 1. When you move in, try and say hello to your neighbours. Be polite. Building a positive relationship will benefit everyone.
- Make yourself at home. This will be your home for at least the next year so make an effort to become part of the community. Think about volunteering for community projects through UWE's Community Volunteering Project. You'll gain valuable skills and give your CV a boost. Volunteering can contribute to the Bristol futures award, designed to enhance your employability: www.uwe.ac.uk/futures
- 3. Be proud of where you live. It is your home and neighbourhood.
- 4. Please keep your front and back gardens tidy. Also, please do not leave trolleys outside your house and/or in the street. If you have to use them please ensure they are returned. Thank you.
- Dispose of rubbish correctly. Remove bins from the street after collection. Recycle as much as you can. For collection day information and to arrange bulky waste disposal visit www.bristol.gov.uk, 01179 222100 or www.southglos.gov.uk, 01454 868000.
- 6. Parking. Be considerate and don't block driveways or obstruct pavements. Think about emergency vehicles getting through.
- When you're heading home after a night out, think about your neighbours. Try and be quiet.
- 8. Be secure. Don't leave valuables on display and lock your doors and windows. Leaving a radio on is a good deterrent.
- 9. Register valuables at www.immobilise.com
- 10. Enjoy your new neighbourhood and Bristol. It is a fabulous City. Welcome home. www.lovewhereyoulivebristol.co.uk

#### **Useful organisations**

Bristol City Council 0117 92 22000 www.bristol.gov.uk

South Glos Council 01454 868009 www.southglos.gov.uk

Students' Union advice centre 0117 32 82676 www.uwesu.org/advice

Transport to UWE Bristol www.uwe.ac.uk/transport

Wellbeing Student services and wellbeing support 0117 32 85678 or infopoint@uwe.ac.uk www.uwe.ac.uk/wellbeing

#### Other useful organisations

Citizens Advice Bureau www.citizensadvice.org.uk 0870 1212134

#### **Accommodation services**

www.uwe.ac.uk/accommodation Email: accommodation@uwe.ac.uk

**Telephone:** +44 (0)117 32 83601 **Fax:** +44 (0)117 32 82285

Monday to Thursday 9:00–17:00 and Friday 09:00–16:30 (excluding bank holidays)