

Carroll Court, Key Collection Information 2019

BS16 1US

- Please check your contract start date at: <https://accommodation.uwe.ac.uk>
- You can collect your keys from the start date of your contract onwards every day between 10:00 and 16:00
- Outside of these times, please email cotswold@uwe.ac.uk to arrange your key collection.

Before you arrive

You will need to:

- Complete your E-Induction
- Complete your Direct Debit
- Bring photographic identification (passport/driving licence)
- Bring your welcome/student ID number

Where to collect keys

- 09 September – Cotswold Customer Services
- 10 September – Cotswold Customer Services
- 11 September – The Exhibition and Conference Centre (ECC)
- 12 September – The Exhibition and Conference Centre (ECC)
- 13 September – The Exhibition and Conference Centre (ECC)
- 14 September onwards – Cotswold Customer Services

Arriving by car

If you are arriving on 09, 10 or 14 September onwards you will collect your keys from Cotswold Customer Services please follow signs to Carroll Court via the East Entrance.

You will then be directed to Cotswold Customer Services (2 minutes' walk away) so that you can collect your keys.

If you are arriving on the 11, 12 or 13 September please follow signs to the Exhibition and Conference Centre (ECC) via the North Entrance.

Please be advised that there is no allocated parking at the property. You will be able to unload your belongings outside of the property where the driver must stay with the vehicle at all times. You are required to move your vehicle to one of the main UWE car parks once you have unloaded your belongings. Please display the parking permit provided with your keys in car windscreens at all times.

What to expect

Be prepared for a short wait whilst we manage site traffic.

Staff will be on hand to assist with moving in to the accommodation, this includes student ambassadors in purple to help with directions, general enquiries and removal companies to assist with your belongings.

Accommodation Staff will be on site, available from Cotswold Customer Services and may visit your house.

Maps

[Click here to view the campus and accommodation maps with directions](#)

Kitchen and Bedding Starter Packs

[Click here to view all the packs available](#)