



ACCOMMODATING EACH OTHER

Accommodating each other

We hope you settle into your accommodation quickly and easily, and enjoy living with your new flat/housemates.

Living with other people, no matter who they are, can be challenging as well as fun, so we've put together some tips in case it's not all plain sailing.

Pop the kettle on

When it comes to communicating, nothing beats face-to-face. Get together to talk about how you'll organise yourselves in your new shared accommodation. Try to chat through:

- Preferred living habits – are you early birds or night owls?
- Washing up arrangements – how long is too long to leave it?
- Communal cleaning – how will you split the chores? We provide rotas to help on our website.
- Noise levels – what's OK and what's not?
- Guests – let your flat/housemates know if someone is coming to visit.
- Privacy – how will you let everyone have their own space?
- Respect the communal space. It's there for everyone to use.

Get into the habit

A light clean of the hob after each use is much better than letting it get to a state where no-one will touch it. If someone's left the kitchen in a mess, don't leave a passive-aggressive note, send a grumpy message, or talk about it behind their back – speak to them and ask them to clean up.



**CONSIDER
YOUR
HOUSEMATES**



The small print

We carry out regular inspections of student accommodation. If your accommodation is not up to standard, then we will either need to inspect your accommodation more frequently, or arrange contract cleaning. The costs for contract cleaning would be split amongst all those in the flat/house share. If this is necessary, we'll give you plenty of notice to do the cleaning yourselves.

Ssshhh

You might be a party animal and your housemates might prefer a quieter night in, so be considerate.

- Try to keep noise to a minimum in communal areas.
- If you have a TV, move it away from shared walls as sound can travel.
- Use headphones to listen to music.
- If you've been drinking, you're likely to be louder without realising it.
- Large gatherings are not suitable for student accommodation (as per your License Agreement). Consider booking somewhere off campus for your party.
- If you have guests over, make sure they're considerate to your flat/housemates.
- If noise becomes excessive, please inform Customer Services or Campus Security Services.

Friendships, disagreements and personality clashes

You won't necessarily be the best of friends with everyone. That's OK, but it's important to try and get on with your housemates.

If it gets too much...

If you do face difficulty with a flatmate, then this is how we suggest you handle it.

First things first: talk to each other

Does the other person know that their behaviour is causing you a problem? If you feel able to have a calm and friendly chat, let them know how their behaviour makes you feel. They may not have realised that their behaviour is bothering you. It may be an uncomfortable conversation to have, but better than stewing over something.

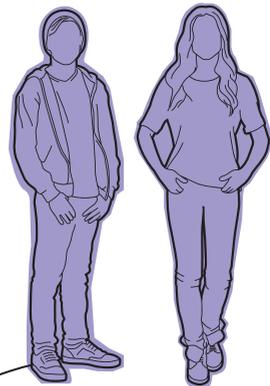
If you need more help, contact Accommodation Services

Our Accommodation Managers can review all the issues and help you agree a way forward. What you talk about won't be shared with your flat/housemates unless you ask us to. If you feel it's necessary, they can organise a meeting with all of you, and help you find a solution.

Tip: We recommend that you put the problem down in writing before you meet with us. This may include dates, times and ways you have tried to resolve the problem so far.

Noise

If you are being disturbed by noise **after 23:30** and are unable to use any of the other suggestions in this guide, call Security on **0117 328 6404**. Make sure you call as the noise is happening.



**FIRST THINGS
FIRST: TALK TO
EACH OTHER**



That's all folks

We hope you won't need much of the advice in this guide, but we appreciate that sometimes things do go wrong. That's why we're on hand to help you resolve any difficulties. The sooner you tell us, the sooner we can work with you to find a solution.

We hope you have a great time here at UWE Bristol.

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