Staffing compendium

including Equality Act 2010 publication of equality information

December 2014

Produced by Human Resources



bettertogether

Introduction

This is the seventh annual staffing compendium produced by HR.

The purpose of the compendium is to provide managers and other users with up to date information about UWE's workforce profile and to highlight emerging trends. Managers will be able to use this information to identify where we need to make improvements.

UWE has a longstanding commitment to the promotion of equality and undertakes a wide range of activities to promote better outcomes and meet the needs of different groups of staff. In April 2012 we published our single equality scheme 2012-15 which includes a commitment to increase our workforce diversity by increasing the numbers of black and minority ethnic and disabled staff, and women at a senior level. This compendium provides the information needed to monitor progress; it also provides a rich source of data for managers carrying out equality analysis. The Single Equality Scheme can be accessed by going to this page on the UWE website: www.uwe.ac.uk/equalityanddiversity.

The data is taken from a snapshot of the staff population on 31 December 2014. The compendium is based on data held in the University's HR payroll system (SAP). The SAP database is populated with information supplied by new staff on their application forms; we then update the database with information supplied by current employees in response to periodic data surveys. Our latest equality and diversity data survey was carried out in March 2014.

This compendium should be read in conjunction with results from the 2014 staff survey available in the HR intranet.

I hope you find the compendium interesting and informative. If you have any ideas for how it might be improved, or have any queries relating to the data and its analysis, then please contact Lesley Donnithorne in the HR Systems, Information and Grading Team (Lesley2.Donnithorne@uwe.ac.uk) or Valerie Russell Emmott in the Equality and Diversity Unit (Valerie.Russellemmott@uwe.ac.uk).

Debbie England HR Director

April 2015

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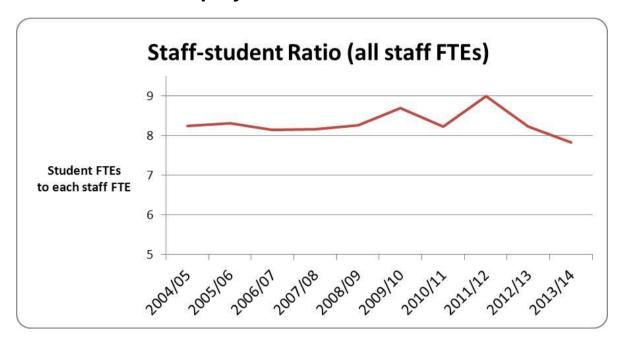
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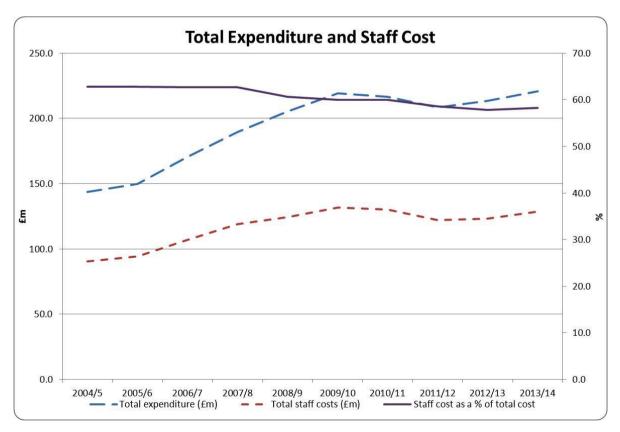
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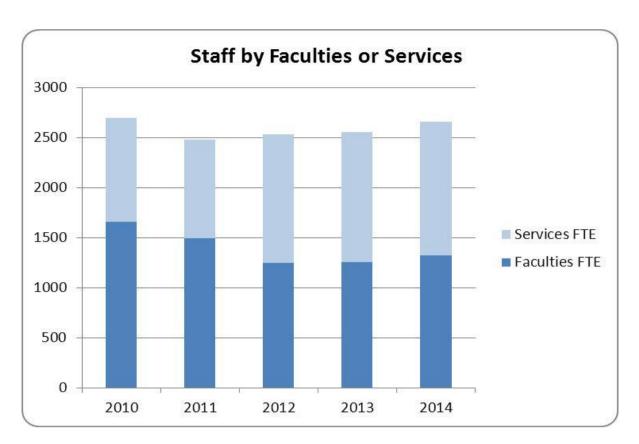
Section 1 - Staff Employment



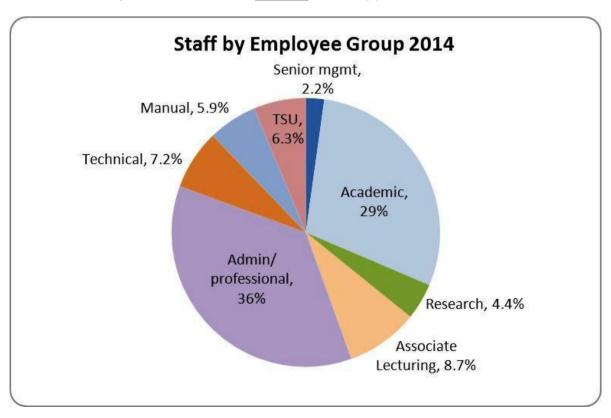
This chart shows over time the ratio of student FTEs to each staff FTE, including all employee groups (senior management, academic and professional services). The ratio increased in 2009/10 due to an increase in student FTEs, and in 2011/12 due to a decrease in staff FTEs resulting from change programmes affecting both academic and professional services staff. It has continued to decrease thereafter.



UWE's staff costs as a proportion of its total expenditure has reduced over this period from 62.8% to 58.3%.

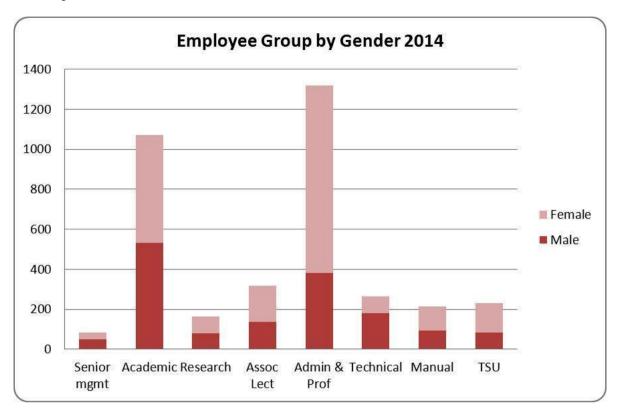


In 2014 50% of staff were located in faculties and 50% in services. The 2010 and 2011 figures reflect the position prior to the One University Administration restructuring in January 2012. In 2014 there has been a 1.7% increase in staffing numbers and 6.1% increase in FTEs compared to 2013. A fuller breakdown of the data, including by individual faculty and service, is in <u>Table 1</u> of the appendix.

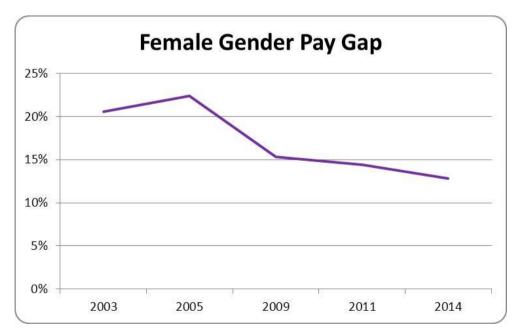


In terms of headcount, the largest employee group is administrative/professional and the smallest is senior management.

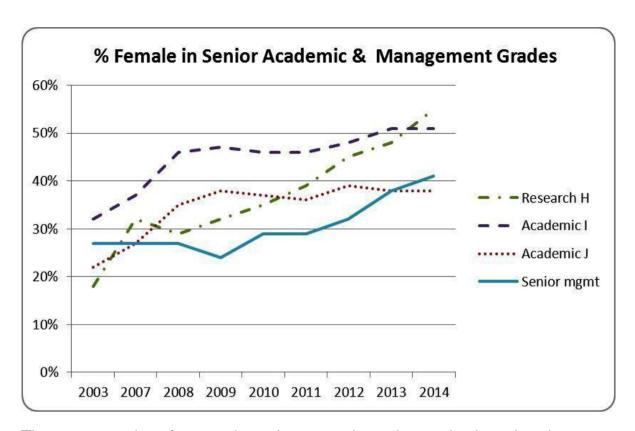
Staff by Gender



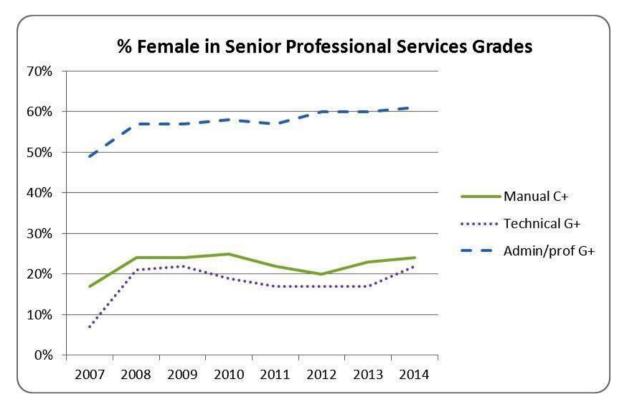
Academic and administrative/professional are the largest staff groups. The UWE workforce is 58% female and 42% male but there are differences in gender balance between the employee groups. A full breakdown, including historical data and by grade level is available in <u>Table 2</u> of the appendix.



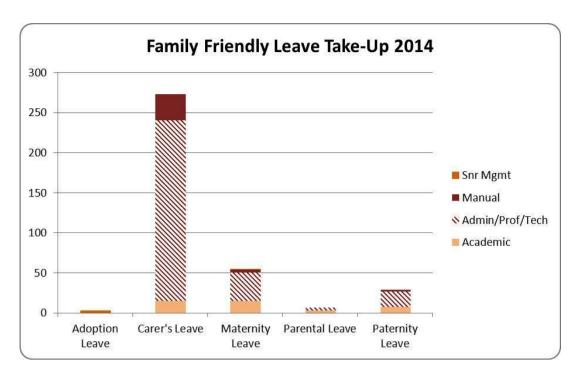
The gender pay gap is the percentage by which average female pay is lower than average male pay. The next equal pay audit is scheduled for 2015/16. This data is also shown in <u>Table 21</u> of the appendix.



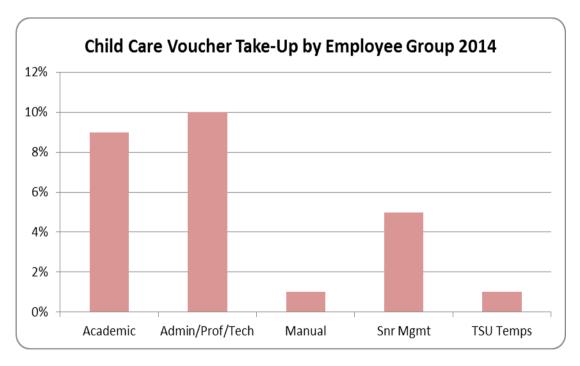
The representation of women in senior research, senior academic and senior management grades has increased over time. A full breakdown is available in $\underline{\text{Table 2}}$ of the appendix.



The representation of women in senior professional services grades increased significantly with the implementation of the University wide job evaluation exercise in 2008. In 2014 the representation of women in senior manual, senior technical and senior administrative/professional grades has increased. A full breakdown is available in <u>Table 2</u> of the appendix.

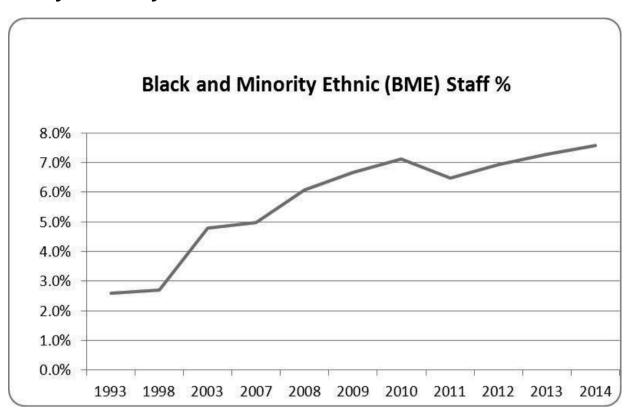


Academic staff (including associate lecturing and research) and administrative/ professional/technical staff make up 42% and 50% of the workforce respectively; 6% of the workforce is manual staff and 2% senior management. The chart illustrates that in 2014 family friendly leave was taken up in greatest proportion by administrative/professional/technical staff; this is the staff group with the highest proportion of women (65%). A full breakdown, including historical data, is available in Table 9 of the appendix.



Child care vouchers are taken up by female and male staff approximately in proportion to the workforce gender split. This chart shows that as a proportion of the workforce, child care vouchers are taken up in much lower numbers by manual staff, an employee group with a high proportion of women but the lowest pay rates. A full breakdown, including historical data is available in <u>Table 10</u> of the appendix.

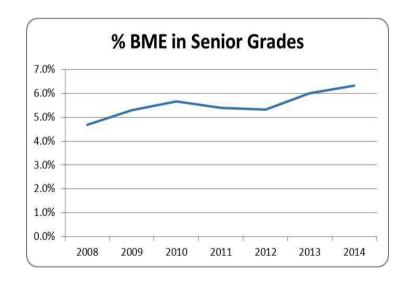
Staff by Ethnicity

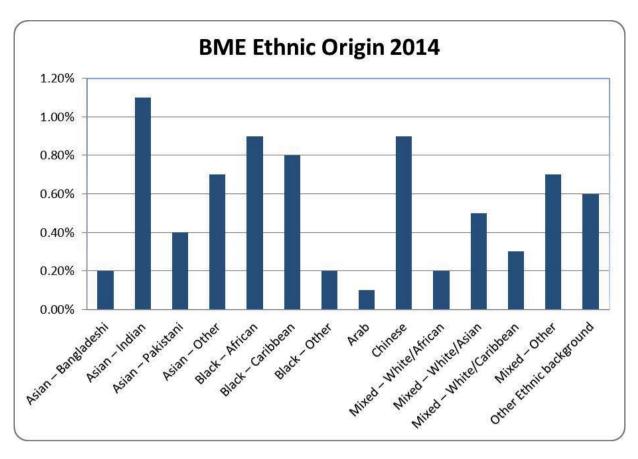


UWE's BME staff percentage has increased over time to 7.6% in 2014.

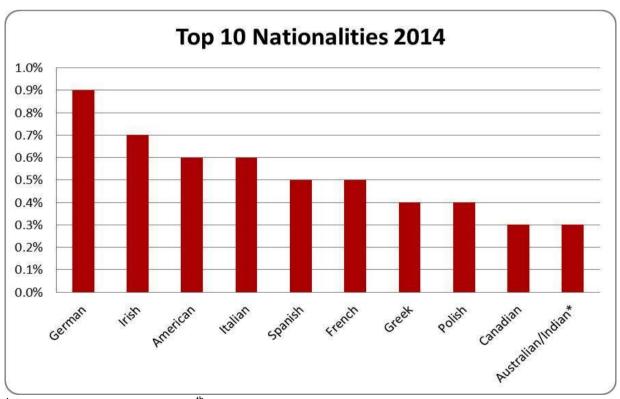
Overall, BME staff are represented slightly more highly in the senior grades.

A full breakdown by employee group and grade level is available in <u>Table 2</u> of the appendix.





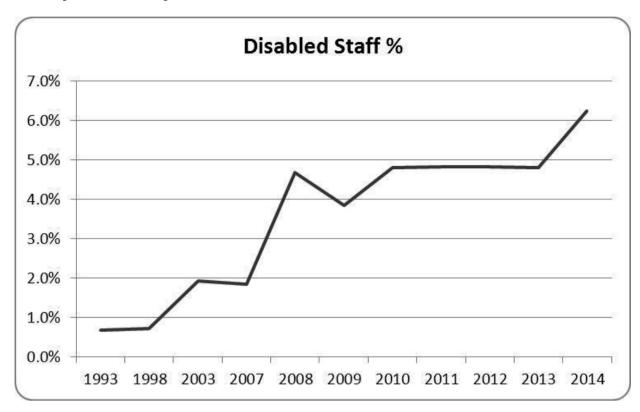
The UWE workforce is 89% White. Data is not held for 3% of staff. A full breakdown, including historical data is available in <u>Table 7</u> of the appendix.



^{*}Australian and Indian in joint 10th position

The UWE workforce is 89% British. A full breakdown, including historical data is available in <u>Table 8</u> of the appendix.

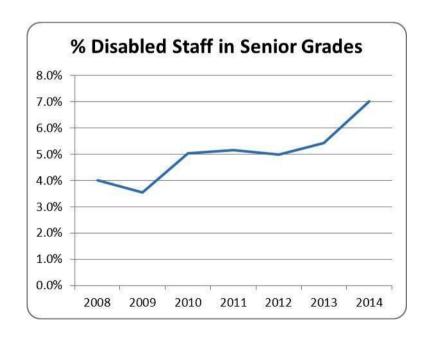
Staff by Disability



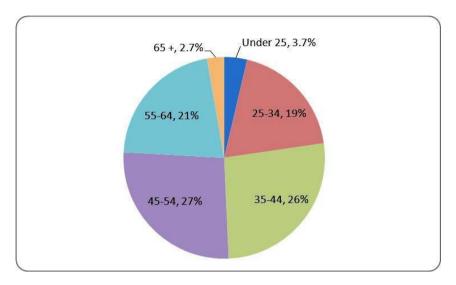
UWE staff with a declared disability increased to 6.2% in 2014 following the latest UWE equality survey.

Disabled staff representation in senior grades has increased.

A full breakdown by employee group and grade level is available in <u>Table 2</u> of the appendix.

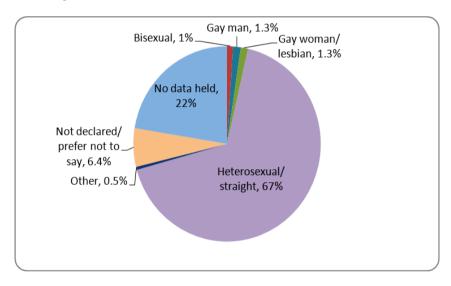


Staff by Age



The average age of a UWE employee in 2014 is 45 years, this has been the same since 2011. A full breakdown, including gender analysis, is available in <u>Table 3</u> of the appendix.

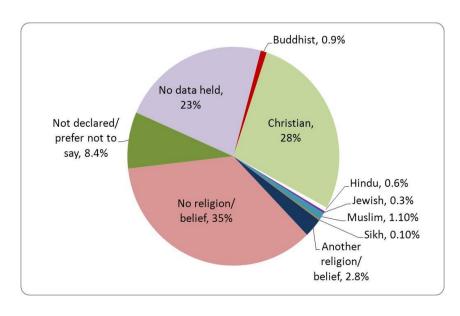
Staff by Sexual Orientation



In 2014 UWE has 3.6% of staff declaring as lesbian, gay or bisexual (LGB) compared to 2.9% in 2013. Historical data is available in Table 4 of the appendix.

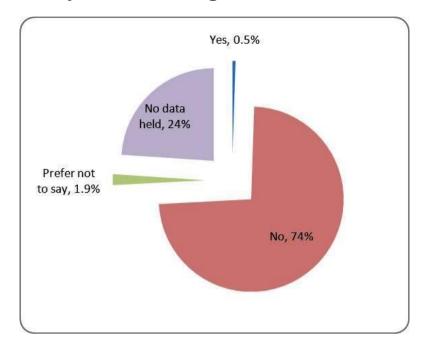
Further analyses of this protected characteristic in relation to recruitment, training, career progression and turnover are available in the Equality & Diversity Unit website

Staff by Religion and Belief



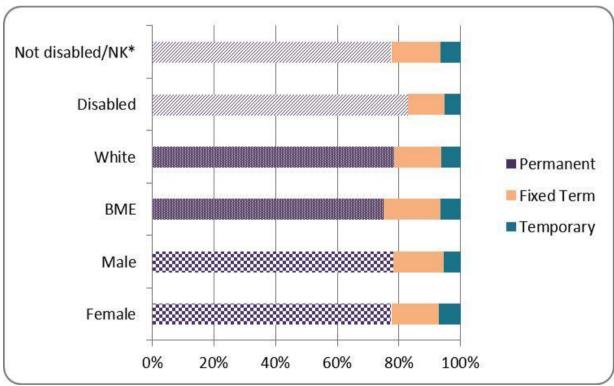
34% of UWE staff have declared as having a religion/belief in 2014; this is a slight increase from 2013. Historical data is available in <u>Table 5</u> of the appendix.

Staff by Trans/Transgender



In 2014 UWE's declared trans/transgender population is 0.5%, the same as in 2013. Historical data is available in Table 6 of the appendix.

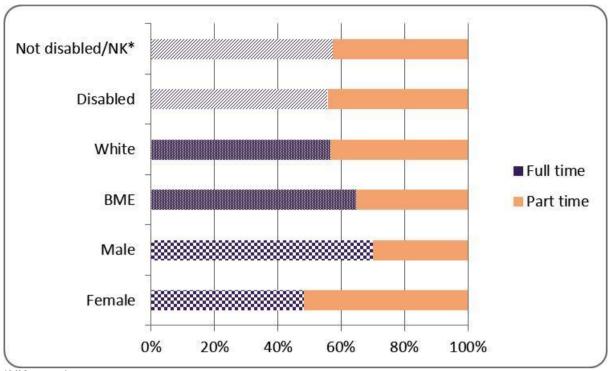
Staff by Contract Term



*NK = not known

In 2014 a higher proportion of disabled staff were on permanent contracts compared to staff with no declared disability; a higher proportion of BME staff were on fixed term and temporary contracts compared to white staff; the slightly smaller proportion of female staff were on permanent contracts than male staff. A full breakdown, including historical data, is available in <u>Table 11</u> of the appendix.

Staff by Contract Mode



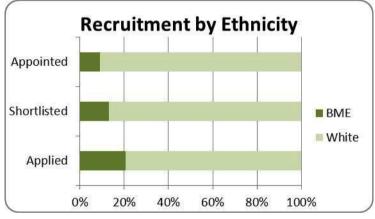
*NK = not known

In 2014 a higher proportion of staff without a declared disability were working full time compared disabled staff; a higher proportion of BME staff were working full time compared to white staff; a higher proportion of male staff were working full time compared to female staff. A full breakdown, including historical data, is available in <u>Table 12</u> of the appendix.

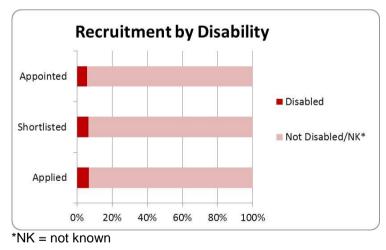
Section 2 - Staff Recruitment



The 2013/14 figures show the success rate of female applicants though the recruitment process continues to be better than for male applicants. Historical data is available in Table 13 of the appendix.



BME applicants have a lower rate of recruitment success compared to white applicants. Historical data is available in <u>Table 13</u> of the appendix.

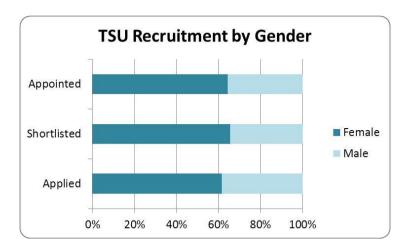


Disabled applicants have a slightly lower rate of recruitment success compared to applicants with no declared disability; only 7% of applicants declared a disability. Historical data is available in <u>Table 13</u> of the appendix.

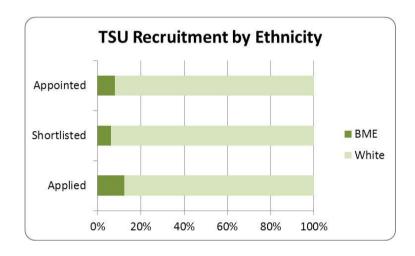
Compared to the year 2012/2013, there was a 9% increase in the number of appointments made. There was a 3.5% reduction in the number of applicants in the year 2013/2014.

The average age of UWE starters in 2014 was 38 years, the same as in 2012/2013.

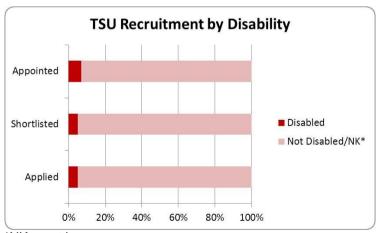
Recruitment to the Temporary Staff Unit Bank



The 2013/14 figures show the success rate of female applicants through the recruitment process continues to be better than for male applicants. Historical data is available in Table 14.



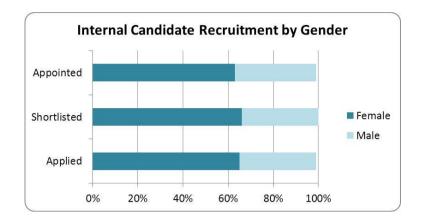
Compared to white applicants a lower proportion of BME applicants were shortlisted, but a higher proportion were appointed. Historical data is available in Table 14.



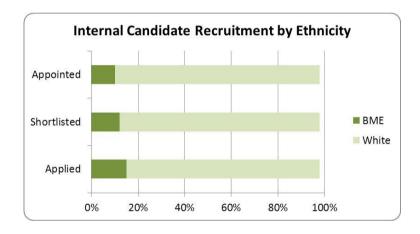
*NK = not known

Applicants declaring a disability were shortlisted in equal proportion to those who did not declare a disability and were appointed in higher proportion; only 5% of applicants declared a disability. Historical data is available in Table 14.

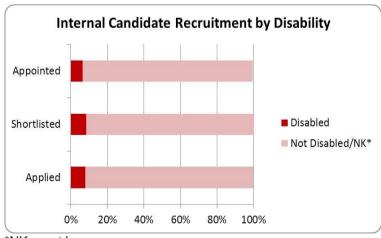
Recruitment of Internal Candidates



In 2013/14 a slightly higher proportion of female internal applicants were shortlisted but a lower proportion were appointed compared to male internal applicants. Historical data is available in Table 15.



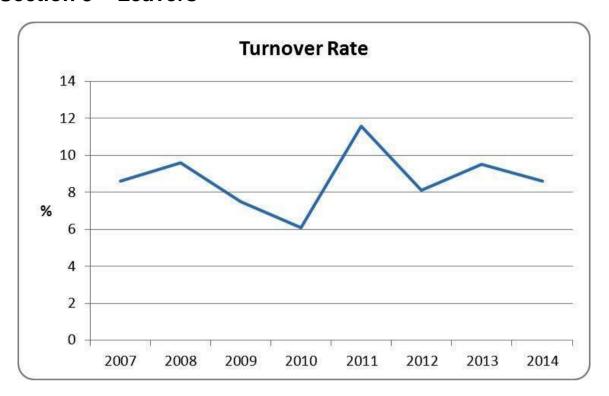
BME internal applicants have a lower rate of recruitment success compared to white internal applicants The proportion of BME internal applicants and appointments remains higher than the UWE BME workforce of 7.6%. Historical data is available in Table 15.



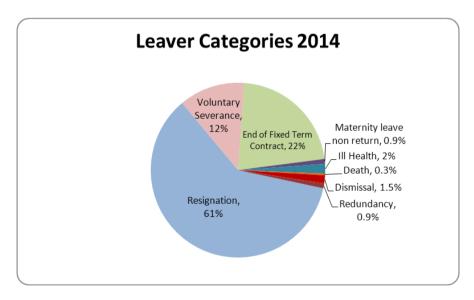
*NK = not known

The proportion of internal applicants declaring as disabled has increased to 7.8% and is higher than the UWE disabled workforce of 6.2%. The figures show a slightly higher rate of success from application to short listing, but a lower proportion were then appointed. Historical data is available in Table 15.

Section 3 - Leavers



Between 2008 and 2010, the rate at which staff left UWE employment (excluding at the end of a fixed term contract) showed the effect of the economic downturn. The peak in 2011 was the result of organisational restructuring. Compared to 2013, the turnover rate in 2014 has reduced.



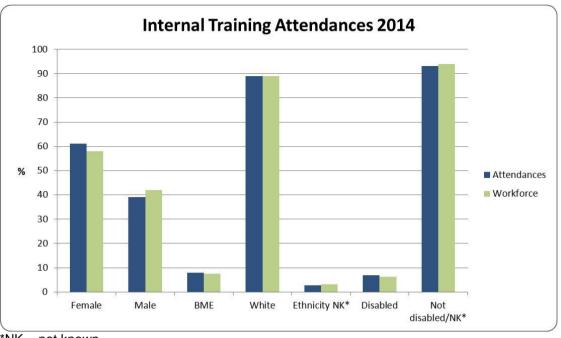
The main categories of leaver in 2014 were resignation, followed by end of fixed term contract and voluntary severance.

The average of UWE leavers in 2014 was 45 years, the same as the average age of all UWE staff.

A full breakdown, including historical data and equality analysis, is available in Table 16 of the appendix.

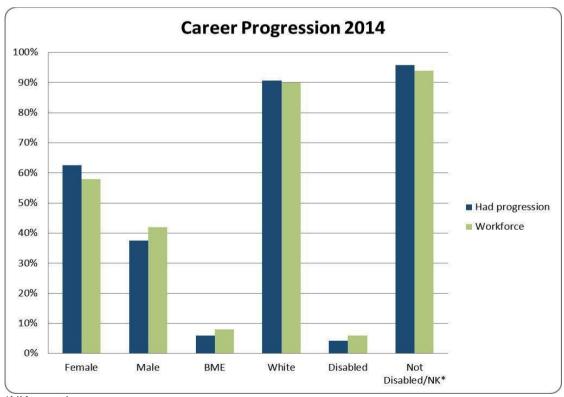
<u>Table 17</u> of the appendix contains an analysis of reasons for leaving from the leavers' exit survey.

Section 4 – Staff Development and Career Progression



*NK = not known

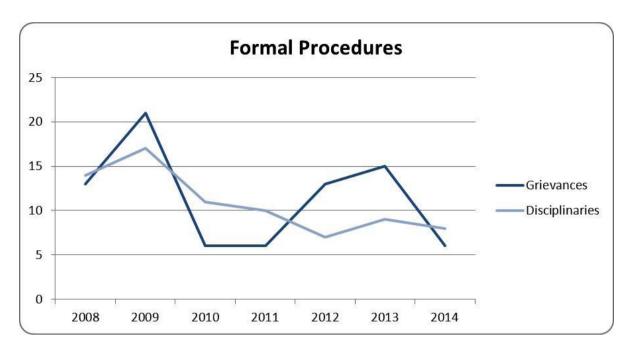
In 2014 UWE managed training course opportunities were taken up in higher proportion by female staff, by BME staff and by disabled staff compared to their representation in the workforce. A full breakdown, including historical data, is available in <u>Table 18</u> of the appendix.



*NK = not known

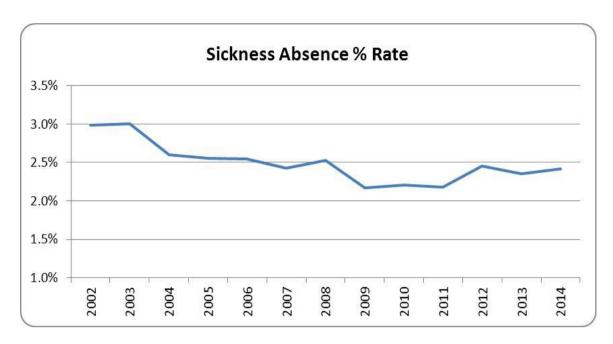
In 2014 career progression opportunities (promotion, regrading, secondment, temporary upgrade) were taken up in higher proportion by female staff, but in lower proportion by BME staff and disabled staff compared to their representation in the workforce. A full breakdown, including historical data, is available in <u>Table 19</u> and <u>Table 20</u> of the appendix.

Section 5 – Formal Procedures

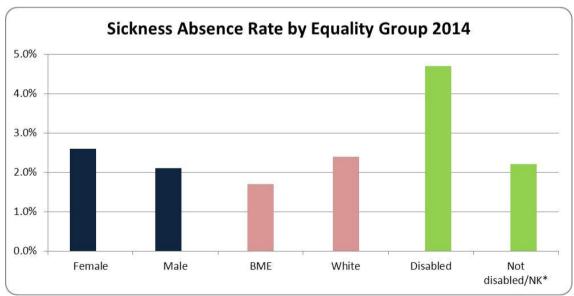


Though varying over time, the number of formal grievances and disciplinary cases remains low. A full breakdown, including historical data and analysis by equality strand, is available in <u>Table 22</u> and <u>Table 23</u> of the appendix but it is difficult to ascribe statistical significance to the data due to low numbers.

Section 6 - Sickness Absence

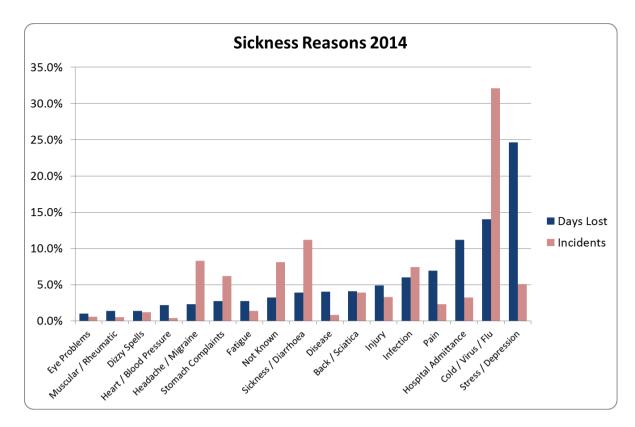


In 2014 the sickness absence rate was 2.4%. There were about 18,800 days lost and 3,800 incidents, so on average sickness incidents were 4.9 days in duration. Reported sickness absence rates are lower in faculties (mainly academic staff), than in services (mainly professional services staff), though manual staff continue to have the highest rate of sickness. A breakdown by each faculty and service, including historical data is available in Table 24 of the appendix.



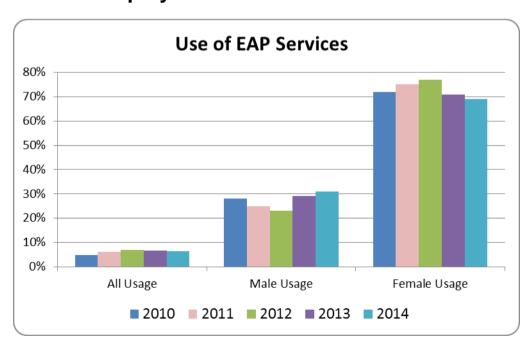
*NK = not known.

In 2014 the absence percentage rate was higher for female staff, lower for BME staff and higher for disabled staff (NB: data includes disability leave and disability related absence), the same as in 2013. Historical data is available in <u>Table 25</u> of the appendix.



In 2014 the most days lost were due to stress/depression (4919, compared to 4433 in 2013). Cold/flu/virus continues to be the reason with the highest incident rate at 1268 (down from 1,343 in 2013). The chart is restricted to reasons with an absence rate of 1% or more; data on all reasons and historical data is available in <u>Table 26</u> of the appendix.

Section 7 - Employee Assistance



The proportion of staff accessing the services of the Employee Assistance Programme has remained reasonable stable over time. The UWE workforce is 58% female and 42% male, therefore the data shows that a higher proportion of female staff use the service, though the proportion of male staff has increased. A full breakdown, including historical data is available in Table 27 of the appendix.

Section 8 – Benchmark Performance Indicators

	DLA Pip	er Benchma	rk data*			UWE per	rformanc	е		
Category	HEI	HEI upper	Public		Actual**			Target		
	average	quartile	sector							
		(UQ)	average		1			ı		
	2014	2014	2014	2012	2013	2014	2015	2016	Long	
									term	
HR staff: all employees	1:67	1:76	1:70	1:68	1:71	1:68	ŀ	HEI avera	ge	
HR staff cost per employee	£555	£646	£531	£493	£479	£532	H	HEI avera	ge	
Staff costs as % of total UWE costs				59%	58%	58%	58%	58%	58%	
Female staff in top 5% of earners	32%	40%	35%	35%	36%	37%	42%	46%	50%	
BME staff	12%	16%	11%	6.8%	7.1%	7.6%	8.1%	9%	16%	
Disabled staff	4.2%	5.3%	3.8%	4.4%	4.7%	6.4%	6.9%	7.4%	9%	
Staff on temporary/fixed term contracts	20%	10%	17%	19%	24%	24%	-	-	-	
Part time staff	32%	37%	34%	40%	40%	42%	-	-	-	
Voluntary staff turnover	7.5%	8.3%	7.1%	5.4%	6.6%	7.7%	-	-	-	
Grievances (per 1,000 employees)	3.2	1.0	4.2	1.7	3.5	3.9		HEI UQ		
Disciplinaries (per 1,000 employees)	4.6	2.3	8.3	2.8	1.9	2.3		HEI UQ		
Tribunal applications (per 1,000 employees)	1.0	0.4	1.7	0	0	0.5		HEI UQ		
Sickness: days off per employee	5.8	4.8	7.2	6.4	7.4	6.9		HEI UQ		
Sickness: % of working days lost	2.3%	1.8%	2.9%	2.5%	2.8%	2.7%		HEI UQ		
Staff recommending UWE as a place to work				58%	53%	65%	70%	75%	80%	
Staff feeling valued/recognised for their work				50%	-	57%	70%	75%	80%	
Staff feeling proud to work for UWE				66%	59%	71%	75%	77%	80%	
UWE in Stonewall top 100				45 th	35 th	11 th		Top 100		

^{*} The year shown is the year of the DLA Piper Benchmark survey publication – the data is that returned for the previous year.

** Where DLA Piper benchmark data is provided the data for UWE relates to UWE's DLA Piper Benchmark survey response for that publication year based the DLA Piper data definitions so will be different from values for the same metric shown elsewhere in the compendium.

Appendix

TABLE 1 - STAFF IN POST AT 31/12/2014

FACULTY / SERVICE	HEADS	FTE*	HEADS	FTE*	HEADS	FTE*
	2014	2014	2013	2013	2012	2012
Arts Creative Inds. & Education	337	261	324	252		
Business and Law	272	249	256	236		
Environment & Technology	394	361	358	324		
Health & Applied Sciences	515	451	507	442		
Faculty totals	1518	1321	1445	1254	1438	1249
Academic Services	138	126	126	115		
Centre for Performing Arts	5	5	5	5		
Commercial Services	15	13	15	14		
Corporate Relations ¹	17	14	-	-		
Dean of Students	11	9	8	7		
Development and Alumni	9	6	7	5		
Directorate	26	22	24	21		
Facilities	447	351	458	352		
Finance	91	84	82	73		
Human Resources	69	59	63	51		
IT Services ²	168	158	176	165		
Library Services	141	100	141	105		
Marketing and Communications	41	33	58	47		
Research, Business & Innovation	81	71	75	67		
Student & Partnership Services	328	278	307	261		
Transformation Services	11	10	12	11		
Service totals	1598	1337	1557	1299	1533	1286
Faculty and Service sub total	3116	2658	3002	2553	2971	2535
Associate Lecturers ³	317	90	380	80	383	82
Temporary staff (in assignment)	182	83	174	96	178	93
All staff	3615	2831	3556	2729	3532	2710

^{*} FTE = full time equivalent

¹ Corporate Relations was previously part of Marketing and Communications

² Business Intelligence staff moved from IT Services to Finance

³ AL FTE relates to the total for the previous academic year.

TABLE 2 –EMPLOYEE GROUP AND GRADE BY EQUALITY GROUP

EMPLOYEE GROUP/ GRADE	YEAR	ALL	MA	LE	FEM		В	ME	Wŀ	HITE	N	NICITY OT OWN	DISA	BLED	DISA	NOT ABLED / KNOWN
		Heads	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%
Senior Management	2014 2013 2012	82 76 77	48 47 52	59% 62% 68%	34 29 25	41% 38% 32%	4 3 2	4.9% 3.9% 2.6%	76 71 74	93% 93% 96%	2 2 1	2.4% 2.6% 1.3%	8 9 7	9.8% 12% 9.1%	74 67 70	90% 88% 91%
Academic Grade J	2014 2013 2012	114 111 96	71 69 59	62% 62% 61%	43 42 37	38% 38% 39%	7 5 5	6.1% 6.3% 5.2%	105 100 88	92% 90% 92%	2 4 3	1.8% 3.6% 3.1%	0 1 1	0.0% 0.9% 1.0%	114 110 95	100% 99% 99%
Grade I	2014 2013 2012	164 162 170	80 79 89	49% 49% 52%	84 83 81	51% 51% 48%	15 13 14	9.2% 8.0% 8.2%	146 145 151	89% 90% 89%	3 4 5	1.8% 2.5% 2.9%	9 10 8	5.5% 6.2% 4.7%	155 152 162	95% 94% 95%
Grade H	2014 2013 2012	749 726 731	357 346 352	48% 48% 48%	392 380 379	52% 52% 52%	65 58 44	8.7% 8.0% 6.0%	652 639 661	87% 88% 90%	32 29 26	4.3% 4.0% 3.6%	40 28 29	5.3% 3.9% 4.0%	709 698 702	95% 96% 96%
Grade G	2014 2013 2012	38 36 31	24 22 14	63% 61% 45%	14 14 17	37% 39% 55%	11 11 8	29% 31% 26%	27 22 22	71% 61% 71%	0 3 1	0.0% 8.3% 3.2%	0 1 1	0.0% 2.8% 3.2%	38 35 30	100% 97% 97%
Grade F	2014 2013 2012	4 - -	1 - -	25% - -	3 - -	75% - -	1 - -	25% - -	3 - -	75% - -	0 - -	0.0% - -	1 - -	25% - -	3 - -	75% - -
Associate Lecturers	2014 2013 2012	317 380 383	137 166 159	43% 44% 42%	180 214 224	57% 56% 58%	25 27 30	7.9% 7.1% 7.8%	277 332 332	87% 87% 87%	15 21 21	4.7% 5.5% 5.5%	13 15 13	4.1% 3.9% 3.4%	304 365 370	96% 96% 97%

EMPLOYEE GROUP/ GRADE	YEAR	ALL	MA	LE	FEM	ALE	В	ME	WH	HITE	N	NICITY OT OWN	DISA	BLED	DISA	IOT BLED / KNOWN
		Heads	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%
Research Grade H	2014 2013 2012	29 27 33	13 14 18	45% 52% 55%	16 13 15	55% 48% 45%	3 2 2	10.3% 7.4% 6.1%	25 22 28	86% 81% 85%	1 3 3	3.5% 11% 9.1%	2 0 0	6.9% 0% 0%	27 27 33	93% 100% 100%
Grade F&G	2014 2013 2012	133 112 111	66 53 57	50% 47% 51%	67 59 54	50% 53% 49%	11 13 16	8.3% 12% 14%	114 94 88	86% 84% 79%	8 5 7	6.0% 4.5% 6.3%	4 2 3	3.0% 1.8% 2.7%	129 110 108	97% 98% 97%
Admin & Prof G & above	2014 2013 2012	358 346 344	139 140 138	39% 40% 40%	219 206 206	61% 60% 60%	22 22 19	6.2% 6.4% 5.5%	327 314 316	91% 91% 92%	9 10 9	2.5% 2.9% 2.6%	33 20 21	9.2% 5.8% 6.1%	325 326 323	91% 94% 94%
Grade A to F	2014 2013 2012	961 913 890	241 235 221	25% 26% 25%	720 678 669	75% 74% 75%	63 52 51	6.6% 5.7% 5.7%	881 837 814	92% 92% 91%	17 24 25	1.8% 2.6% 2.8%	68 47 47	7.1% 5.1% 5.3%	893 866 843	93% 95% 95%
Technical G & above	2014 2013 2012	69 66 64	54 55 53	78% 83% 83%	15 11 11	22% 17% 17%	3 3 3	4.4% 4.5% 4.7%	61 58 57	88% 88% 89%	5 5 4	7.3% 7.6% 6.3%	5 1 1	7.2% 1.5% 1.6%	64 65 63	93% 98% 98%
Grade A to F	2014 2013 2012	195 196 190	127 123 122	65% 63% 64%	68 73 68	35% 37% 36%	14 17 19	7.2% 8.7% 10.0%	174 172 162	89% 88% 85%	7 7 9	3.6% 3.6% 4.7%	15 14 14	7.7% 7.1% 7.4%	180 182 176	92% 93% 93%

EMPLOYEE GROUP/ GRADE	YEAR	ALL	MA			ALE		ME		IITE	N KN	NICITY OT OWN		BLED	NOT K	BLED / NOWN
		Heads	Heads	%	Heads	%	Heads	%	Heads	%	Head s	%	Heads	%	Heads	%
Manual Grade C to D	2014 2013 2012	83 78 79	63 60 63	76% 77% 80%	20 18 16	24% 23% 20%	3 2 2	3.6% 2.6% 2.5%	79 72 73	95% 92% 92%	1 4 4	1.2% 5.1% 5.1%	6 6 6	7.2% 7.7% 7.6%	77 72 73	93% 92% 92%
Manual Grade A&B	2014 2013 2012	131 153 155	30 35 37	23% 23% 24%	101 118 118	77% 77% 76%	12 11 11	9.2% 7.2% 7.1%	115 132 134	88% 86% 86%	4 10 10	3.1% 6.5% 6.5%	12 11 11	9.2% 7.2% 7.1%	119 142 144	91% 93% 93%
TSU Temps	2014 2013 2012	231 218 213	82 74 70	35% 34% 33%	149 144 143	65% 66% 67%	18 21 21	7.8% 9.6% 9.9%	202 180 179	87% 83% 84%	11 17 13	4.8% 7.8% 6.1%	12 8 10	5.2%. 3.7% 4.7%	219 210 203	95% 96% 95%
ALL STAFF (excluding ALs/&TSU)	2014 2013 2012	3110 3002 2971	1314 1278 1275	42% 43% 43%	1796 1724 1696	58% 57% 57%	234 214 196	7.5% 7.1% 6.6%	2785 2678 2668	90% 89% 90%	91 110 107	2.9% 3.7% 3.6%	203 150 149	6.5% 5.0% 5.0%	2907 2852 2822	94% 95% 95%
ALL STAFF	2014 2013 2012	3658 3600 3567	1533 1518 1504	42% 42% 42%	2125 2082 2063	58% 58% 58%	277 262 247	7.6% 7.3% 6.9%	3264 3190 3179	89% 89% 89%	117 148 141	3.2% 4.1% 4.0%	228 173 172	6.2% 4.8% 4.8%	3430 3427 3395	94% 95% 95%

TABLE 3 – AGE

AGE BAND	HEADS	FEMALE	MALE	PERCENTAGE	PERCENTAGE	PERCENTAGE
	2014	2014	2014	2014	2013	2012
Under 25	134	76	58	3.7%	3.6%	3.8%
25-34	696	404	292	19%	18%	18%
35-44	973	548	425	27%	26%	26%
45-54	973	595	378	27%	27%	28%
55-64	782	457	325	21%	22%	22%
65 +	100	45	55	2.7%	2.4%	2.0%

TABLE 4 – SEXUAL ORIENTATION

GROUP	HEADS	PERCENTAGE	PERCENTAGE	PERCENTAGE
	2014	2014	2013	2012
Bisexual	37	1.0%	0.8%	0.7%
Gay man	49	1.3%	1.0%	0.9%
Gay woman/lesbian	46	1.3%	1.1%	1.0%
Heterosexual/straight	2455	67%	60%	58%
Other	18	0.5%	0.3%	0.2%
Not declared/prefer not to say	233	6.4%	6.1%	5.9%
No data held	820	22%	30%	33%

TABLE 5 – RELIGION AND BELIEF

GROUP	HEADS 2014	PERCENTAGE 2014	PERCENTAGE 2013	PERCENTAGE 2012
D. Lilling		_		
Buddhist	34	0.9%	0.9%	1.0%
Christian	1013	28%	26%	26%
Hindu	23	0.6%	0.7%	0.6%
Jewish	11	0.3%	0.3%	0.3%
Muslim	41	1.1%	1.0%	1.0%
Sikh	5	0.1%	0.1%	0.1%
Another religion/belief	102	2.8%	1.7%	1.7%
No religion/belief	1296	35%	30%	28%
Not declared/prefer not to say	306	8.4%	7.9%	7.4%
No data held	827	23%	31%	33%

TABLE 6 – TRANS/TRANSGENDER

CATEGORY	HEADS 2014	PERCENTAGE 2014	PERCENTAGE 2013	PERCENTAGE 2012
Yes	19	0.5%	0.5%	0.5%
No	2694	74%	65%	62%
Prefer not to say	69	1.9%	1.7%	1.6%
No data held	876	24%	33%	36%

TABLE 7 - ETHNIC ORIGIN

GROUP	HEADS	PERCENTAGE	PERCENTAGE	PERCENTAGE
	2014	2014	2013	2012
Asian – Bangladeshi	9	0.3%	0.3%	0.3%
Asian – Indian	39	1.1%	1.1%	1.1%
Asian – Pakistani	14	0.4%	0.4%	0.5%
Asian – Other	25	0.7%	0.8%	0.7%
Black – African	34	0.9%	0.9%	0.7%
Black – Caribbean	28	0.8%	0.8%	0.8%
Black – Other	8	0.2%	0.1%	0.1%
Arab	3	0.1%	0.1%	-
Chinese	32	0.9%	0.8%	0.8%
Mixed – White/African	6	0.2%	0.1%	0.1%
Mixed – White/Asian	18	0.5%	0.4%	0.3%
Mixed – White/Caribbean	12	0.3%	0.3%	0.2%
Mixed – Other	27	0.7%	0.6%	0.5%
Other Ethnic background	22	0.6%	0.6%	0.8%
Sub total	277	7.6%	7.3%	6.9%
White – British	2714	74%	81%	82%
White - English	172	4.7%	0.4%	-
White - Gypsy or Traveller	2	0.1%	•	-
White – Irish	44	1.2%	1.3%	1.4%
White – Northern Irish	7	0.2%	0.0%	-
White - Scottish	14	0.4%	0.1%	-
White - Welsh	59	1.6%	0.4%	-
White – Other	252	6.9%	5.9%	6.3%
Sub total	3264	89%	89%	89%
Prefer not to say	39	1.1%	1.0%	0.5%
No data held	78	2.1%	3.1%	3.4%
Sub total	117	3.2%	4.1%	4.0%
All staff	3658	100 %	100%	100%

TABLE 8 – NATIONALITY

GROUP	HEADS 2014	PERCENTAGE	PERCENTAGE	PERCENTAGE
		2014	2013	2012
British	3260	89%	89%	89%
German	32	0.9%	0.7%	0.7%
Irish	26	0.7%	0.9%	0.9%
American	21	0.6%	0.7%	0.8%
Italian	21	0.6%	0.5%	0.5%
Spanish	17	0.5%	0.4%	0.3%
French	17	0.5%	0.3%	-
Greek	15	0.4%	0.4%	0.3%
Polish	13	0.4%	ı	-
Canadian	12	0.3%	0.3%	0.3%
Australian*	11	0.3%	-	
Indian*	11	0.3%	0.4%	0.5%
Sub total	3445	94%	94%	94%
All staff	3658	100%	100%	100%

^{*}Joint 10th position

TABLE 9 – TAKE UP OF FAMILY FRIENDLY LEAVE BY EMPLOYEE GROUP

CATEGORY	ALL	SENIOR MGMT	ACADEMIC	ADMIN/ PROF/ TECH	MANUAL
Maternity leave 2014 2013 2012	55	1	15	36	3
	78	0	23	55	0
	66	0	14	50	2
Adoption leave 2014 2013 2012	1	1	0	0	0
	0	0	0	0	0
	1	0	1	0	0
Paternity leave 2014 2013 2012	29	0	8	19	2
	35	0	13	21	1
	34	0	12	18	4
Parental leave 2014 2013 2012	7	0	3	4	0
	8	0	7	0	1
	1	0	0	1	0
Carer's leave 2014 2013 2012	273 263 256	0 0 1	15 40 24	226 197 194	32 26 37
All leave types 2014	365	2	41	285	37
	10%	2.4%	2.6%	16%	17%
2013	384	0	83	273	28
	10%	0%	5.3%	16%	12%
2012	10%	1.3%	3.3%	15%	18%

[%] indicates the proportion of the workforce

TABLE 10 - TAKE UP OF CHILD CARE VOUCHERS

YEAR	ALL	MAL	.E	FEMA	LE
	Heads	Heads	%	Heads	%
2014 2013 2012	296 277 272	120 112 107	41% 40% 39%	176 165 165	59% 60% 61%

TABLE 11 – CONTRACT TYPE BY EQUALITY GROUP

CONTRACT	YEAR	ALL		GEN	IDER				ETHN	VICITY				DISABLI	ED STA	TUS
TYPE			MA	LE		FEMALE		ME		HITE		(NOWN		BLED	NOT DISABLED / NOT KNOWN	
		Heads	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%
Permanent	2014	2849	1200	42%	1649	58%	208	7.3%	2560	90%	81	2.8%	189	6.6%	2660	93%
	2013	2740	1160	42%	1580	58%	181	6.6%	2467	90%	92	3.4%	137	5.0%	2603	95%
	2012	2729	1166	43%	1563	57%	168	6.2%	2470	91%	91	3.3%	135	5.0%	2593	95%
Fixed Term	2014	578	251	43%	327	57%	51	8.8%	502	87%	25	4.3%	27	4.7%	551	95%
	2013	642	284	44%	358	56%	60	9.3%	543	85%	39	6.1%	28	4.4%	614	96%
	2012	625	268	43%	357	57%	58	9.3%	530	85%	37	5.9%	26	4.2%	599	96%
Temporary	2014	231	82	36%	149	65%	18	7.8%	202	87%	11	4.8%	12	5.2%	219	95%
	2013	218	74	34%	144	66%	21	9.6%	180	83%	17	7.8%	8	3.7%	210	96%
	2012	213	70	33%	143	67%	21	9.9%	179	84%	13	6.1%	10	4.7%	203	95%

TABLE 12 – MODE OF EMPLOYMENT BY EQUALITY GROUP

MODE	YEAR	ALL	MA		FEM	ALE		ME		HITE	N	NICITY OT OWN	DISABLED		DIS	NOT ABLED / KNOWN
		Heads	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%
Full-time	2014	2097	1072	51%	1025	49%	179	8.5%	1849	88%	69	3.3%	127	6.1%	1970	94%
	2013	2022	1046	52%	976	48%	164	8.1%	1782	88%	76	3.8%	88	4.4%	1934	96%
	2012	2038	1046	51%	992	49%	146	7.2%	1815	89%	77	3.8%	93	4.6%	1945	95%
Part-time	2014	1561	461	30%	1100	70%	98	6.2%	1415	91%	48	3.1%	101	6.5%	1460	94%
	2013	1578	472	30%	1106	70%	98	6.2%	1408	89%	72	4.6%	85	5.4%	1493	95%
	2012	1529	458	30%	1071	70%	101	6.6%	1364	89%	64	4.2%	79	5.2%	1450	95%

Section 2 – Staff Recruitment

TABLE 13 – RECRUITMENT BY EQUALITY GROUP

	ALL	MAL	-E*	FEMA	LE*	BN	ΛE	WH	ITE	ETHN NOT K		DISA	BLED		ISABLED KNOWN
	Heads	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%
2014 Applied Shortlisted Appointed	9373 1811 648	4373 720 247	47% 40% 38%	4910 1076 397	52% 59% 61%	1883 277 61	20% 13% 9.4%	7249 1551 576	77% 86% 89%	241 33 11	2.6% 1.8% 1.7%	617 116 37	6.6% 6.4% 5.7%	8756 1695 611	93% 94% 94%
2013 Applied Shortlisted Appointed	9714 1705 592	4559 744 238	47% 44% 40%	5038 942 350	52% 55% 59%	1793 220 61	18% 13% 10%	7690 1449 521	79% 85% 88%	231 36 10	2.4% 2.1% 1.7%	581 89 32	6.0% 5.2% 5.4%	9133 1616 560	94% 95% 95%
2012 Applied Shortlisted Appointed	5995 1220 407	2730 491 141	46% 40% 35%	3228 722 265	54% 59% 65%	1197 156 39	20% 13% 9.6%	4678 1046 363	78% 86% 89%	120 18 5	2.0% 1.5% 1.2%	320 55 16	5.3% 4.5% 3.9%	5675 1165 391	95% 95% 96%

^{*} Data excludes applicants who did not declare a gender. Data relates to the period August to July.

TABLE 14 - RECRUITMENT TO THE TEMPORARY STAFF UNIT BANK BY EQUALITY GROUP

	ALL	MAL	.E*	FEMA	\LE*	BN	ΛE	WH	ITE	ETHN NOT K	_	DISA	BLED	NOT K	SLED /
	Heads	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%
2014 Applied Shortlisted Appointed	212 79 60	81 27 21	38% 34% 35%	129 51 38	61% 65% 63%	25 5 5	12% 6.3% 8.3%	180 73 54	85% 92% 90%	7 1 1	3.3% 1.3% 1.7%	11 4 4	5.2% 5.1% 6.7%	201 75 56	95% 95% 93%
2013 Applied Shortlisted Appointed	436 129 101	143 37 27	33% 29% 27%	288 88 71	66% 68% 70%	86 17 14	20% 13% 14%	341 107 83	78% 83% 82%	9 5 4	2.1% 3.9% 4.0%	22 7 4	5.0% 5.4% 4.0%	414 122 97	95% 95% 96%
2012 Applied Shortlisted Appointed	184 67 51	74 23 17	40% 34% 33%	108 43 33	59% 64% 65%	37 7 5	20% 10% 9.8%	143 58 44	78% 87% 86%	4 2 2	2.1% 3.0% 3.9%	5 2 1	2.7% 3.0% 2.0%	179 65 50	97% 97% 98%

^{*} Data excludes applicants who did not declare a gender. Data relates to the period August to July.

TABLE 15 - INTERNAL RECRUITMENT ONLY BY EQUALITY GROUP

	ALL	MAL	-E*	FEM <i>A</i>	\LE*	BN	ΛE	WH	ITE	ETHN NOT K	_	DISA	BLED	_	ISABLED KNOWN
	Heads	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%
2014 Applied Shortlisted Appointed	1092 659 337	371 233 123	34% 34% 36%	712 432 213	65% 66% 63%	165 79 33	15% 12% 10%	905 567 298	83% 86% 88%	22 13 6	2.0% 2.0% 1.8%	85 55 22	7.8% 8.3% 6.5%	1007 604 315	92% 92% 93%
2013 Applied Shortlisted Appointed	1055 534 243	396 205 86	38% 38% 34%	654 327 156	62% 61% 64%	123 46 18	12% 8.6% 7.4%	919 485 224	87% 91% 92%	13 3 1	1.2% 0.6% 0.4%	57 23 10	5.4% 4.3% 4.1%	998 511 233	95% 96% 96%
2012 Applied Shortlisted Appointed	904 496 202	307 172 63	34% 35% 31%	588 321 139	65% 65% 69%	114 54 15	13% 11% 7.4%	770 432 183	85% 87% 91%	20 10 4	2.2% 2.0% 2.0%	43 21 7	4.8% 4.2% 3.5%	861 475 195	95% 96% 97%

^{*} Data excludes applicants who did not declare a gender. Data relates to the period August to July.

Section 3 – Leavers

TABLE 16 – LEAVERS BY CATEGORY BY EQUALITY GROUP

LEAVER CATEGORY	HEADS	MALE	FEMALE	ВМЕ	WHITE	ETHNICITY NOT KNOWN	DISABLED	NOT DISABLED / NOT KNOWN
Resignation	203	81	122	13	184	6	35	168
Voluntary severance	41	18	23	2	39	0	10	31
End of fixed term contract	73	26	47	8	62	3	6	67
Maternity leave non-return**	3	0	3	1	2	0	2	1
III Health	6	2	4	0	4	2	2	4
Death	1	1	0	0	1	0	0	1
Dismissal	5	3	2	2	3	0	1	4
Redundancy	3	1	2	0	3	0	2	1
ALL LEAVERS - 2014	335	132 (39%)	203 (61%)	26 (7.7%)	298 (89%)	11 (3.2%)	58 (17%)	277 (83%)
ALL LEAVERS - 2013	353	152 (43%)	201 (57%)	27 (7.6%)	308 (87%)	18 (5%)	21 (5.9%)	332 (94%)
ALL LEAVERS - 2012	307	135 (44%)	172 (56%)	24 (7.8%)	274 (89%)	9 (2.9%)	18 (5.9%)	289 (94%)

^{**}Includes non-return from adoption leave.
The analysis excludes hourly paid and temporary staff.

TABLE 17 – REASONS FOR LEAVING

REASON	FACULTIES	SERVICES	TOTALS 2014	TOTALS 2013	TOTALS 2012
Moving out of area	0	8	8	12	9
Returning to education	0	2	2	2	2
Giving up employment	1	1	2	2	0
Personal/domestic reasons	1	6	7	7	7
Promotion/career devel./prospects	4	21	25	24	27
Travel difficulties to/from work	0	3	3	3	4
Physical working environment	1	0	1	1	0
Organisational culture	2	5	7	14	7
Management style	1	4	5	9	5
Working relations	2	4	6	3	3
Workload demands/stress	2	4	6	7	2
Company benefits	1	0	1	0	5
Discrimination/harassment	0	1	1	0	1
Retirement	4	13	17	26	6
Redundancy	0	2	2	3	0
III health	1	0	1	0	0
End of fixed term contract	2	9	11	9	6
Seeking a more challenging role	1	9	10	5	10
Seeking more training & development	1	1	2	2	6
Career change	0	4	4	4	14
Higher salary	4	4	8	2	11
Seeking more flexible working	1	4	5	4	4
NUMBER OF RESPONDENTS	17	60	77	82	39

Notes: Data is taken from the exit survey completed by leavers; individuals can indicate more than one reason for leaving.

Section 4 – Staff Development and Career Progression

TABLE 18 – INTERNAL TRAINING ATTENDANCES BY EQUALITY GROUP

Year	ALL	MA	LE	FEMA	ALE	BN	ИE	WH	ITE	ETHNI NOT KI	_	DISA	BLED	DISA	OT BLED / (NOWN
	Heads	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%
2014*** 2013** 2012*	9318 5615 4890	3608 1904 1629	39% 34% 33%	5710 3711 3261	61% 66% 67%	751 379 373	8.0% 6.8% 7.6%	8314 5077 4415	89% 90% 90%	253 159 102	2.7% 2.8% 2.1%	642 334 266	6.9% 5.9% 5.4%	8676 5281 4624	93% 94% 95%

^{*} Includes 368 staff attendances for compulsory fire safety training.

TABLE 19 - CAREER PROGRESSION BY EQUALITY GROUP

YEAR			M	ALE	FEN	IALE	В	ME	WH	HITE		NICITY NOWN	DISA	BLED	DISA	OT BLED / (NOWN
	Heads	%	Hea ds	%	Heads	%	Head s	%	Heads	%	Heads	%	Head s	%	Heads	%
2014 2013 2012	355 264 230	10.0% 7.8% 6.9%	133 106 67	9.2% 7.3% 4.7%	222 158 163	11% 8.2% 8.5%	21 18 13	8.1% 7.5% 5.8%	322 238 212	11% 7.9% 7.1%	12 8 5	11% 6.1% 3.9%	15 11 7	6.9% 6.7% 4.3%	340 253 223	11% 7.9% 7.0%

[%] indicates the proportion of the particular group having career progression, not the proportion of all the progression occurrences.

^{**} Includes 612 staff attendances for compulsory fire safety training.

^{***} Includes 3,021 staff attendances for compulsory fire safety and 1,863 for equality training (now delivered on-line)

TABLE 20 – CAREER PROGRESSION BY TYPE

TYPE	YEAR	ТО	TAL	M	ALE	FEN	MALE		ME	WHITE		ETHNICITY NOT KNOWN		DISABLED		NOT DISABLED / NOT KNOWN	
		Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%
Promotion	2014	183	5.3%	70	4.8%	113	5.7%	10	3.9%	167	5.5%	6	5.7%	6	2.8%	177	5.5%
	2013	133	3.9%	49	3.4%	84	4.3%	10	4.1%	117	3.9%	6	4.6%	9	5.5%	124	3.9%
	2012	128	3.8%	39	2.7%	89	4.6%	9	4.0%	118	3.9%	1	0.8%	6	3.7%	123	3.9%
Regrading	2014	32	0.9%	14	1.0%	18	0.9%	4	1.5%	28	0.9%	0	0.0%	2	0.9%	30	0.9%
	2013	23	0.7%	15	1.0%	8	0.4%	2	0.8%	20	0.7%	1	0.8%	1	0.6%	22	0.7%
	2012	29	0.9%	13	0.9%	16	0.8%	1	0.4%	26	0.9%	2	1.6%	0	0.0%	28	0.9%
Secondment	2014	57	1.7%	18	1.2%	39	2.0%	5	1.9%	50	1.6%	2	1.9%	3	1.4%	54	1.7%
	2013	30	0.9%	13	0.9%	17	0.9%	2	0.8%	27	0.9%	1	0.8%	0	0.0%	30	0.9%
	2012	36	1.1%	7	0.5%	29	1.5%	1	0.4%	33	1.1%	2	1.6%	1	0.6%	35	1.1%
Temporary Upgrade	2014 2013 2012	83 78 37	2.4% 2.3% 1.1%	31 29 8	2.1% 2.0% 0.6%	52 49 29	2.6% 2.5% 1.5%	2 4 2	0.8% 1.7% 0.9%	77 74 35	2.5% 2.5% 1.2%	4 0 0	3.8% 0.0% 0.0%	4 1 0	1.9% 0.6% 0.0%	79 77 37	2.5% 2.4% 1.2%

[%] indicates the proportion of the particular group having career progression, not the proportion of all the progression occurrences.

TABLE 21 – GENDER PAY GAP: TOTAL CONTRACTUAL PAY

GROUP	2014	2011	2009	2005	2003
All staff	12.8%	14.4%	15.3%	22.4%	20.6%

Section 5 – Formal Procedures

TABLE 22 – STAFF GRIEVANCES BY EQUALITY GROUP

YEAR	ALL	MALE		MALE FEMALE		ВМЕ		WHITE		ETHNICITY NOT KNOWN		DISABLED		NOT DISABLED/ NOT KNOWN	
	Heads	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%
2014	6	3	50%	3	50%	2	33%	3	50%	1	17%	3	50%	3	50%
2013	15	6	40%	9	60%	1	6.7%	14	93%	-	-	-	-	15	100%
2012	13	8	62%	5	38%	2	15%	11	85%	-	-	2	15%	11	85%

TABLE 23 – STAFF DISCIPLINARIES BY TYPE BY EQUALITY GROUP

YEAR/TYPE			\LE	FEMALE BME		WHITE		ETHNICITY NOT KNOWN		DISABLED		NOT DISABLED/ NOT KNOWN			
	Heads	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%	Heads	%
2014 Conduct Capability Performance	6 2 -	5 - -	83% 50% -	1 1 -	17% 50% -	1 - -	17% - -	5 2 -	83% 100% -	- - -	- - -	- - -	- - -	6 2 -	100% 100% -
Total 2014	8	6	75%	2	25%	1	12%	7	88%	-	-	-	-	8	100%
Total 2013	9	7	78%	2	22%	-	-	8	89%	1	11%	1	11%	8	89%
Total 2012	7	4	57%	3	43%	1	14%	5	71%	1	14%	-	-	7	100%

Section 6 – Sickness Absence

TABLE 24 - SICKNESS ABSENCE RATES BY FACULTY / SERVICE

FACULTY/SERVICE	DAYS LOST 2014	INCIDENTS 2014	ABSENCE RATE 2014	ABSENCE RATE 2013	ABSENCE RATE 2012
Arts Creative Inds. & Education	1435	197	1.8%	1.5%	2.6%
Business and Law	1107	99	1.6%	1.7%	1.5%
Environment and Technology	1529	191	1.5%	1.6%	1.5%
Health and Life Sciences	1323	269	1.0%	1.8%	1.7%
Faculty sub total	5394	756	1.4%	1.7%	1.8%
Academic Services	1121	300	3.2%	4%	2.6%
Commercial Services	60	19	1.7%	2.1%	
Corporate Relations	34	11	1.6%		
Directorate & other*	45	18	0.4%	0.4%	0.5%
Facilities	5885	930	5.1%	4%	4.3%
Finance	687	161	3.1%	2.7%	3.9%
Human Resources	578	117	3.7%	2.6%	2.0%
IT Services	1342	298	3.0%	2.4%	1.9%
Library Services	715	296	2.2%	2.1%	1.7%
Marketing and Communications	219	77	1.9%	1.6%	1.8%
Research, Business & Innovation	684	179	3.5%	2.3%	2.9%
Student & Partnership Services	2087	630	2.6%	2.6%	2.9%
Transformation Services	18	11	0.6%	1.2%	2.2%
Service sub total	13475	3047	3.4%	3.0%	3.0%
All services excluding manual staff	9676	2555	2.9%	2.6%	2.6%
Manual staff only	3799	492	6.5%	5.1%	5.4%
All staff	18869	3803	2.4%	2.3%	2.4%

^{*}Includes Dean of Students, Development & Alumni, CPA, Excludes hourly paid staff.

TABLE 25 – SICKNESS ABSENCE RATES BY EQUALITY GROUP

YEAR	ALL	MALE	FEMALE	ВМЕ	WHITE	ETHNICITY NOT KNOWN	DISABLED*	NOT DISABLED/ NOT KNOWN
2014	2.4%	2.1%	2.6%	1.7%	2.4%	3.2%	4.7%	2.2%
2013	2.3%	1.8%	2.7%	2.1%	2.3%	3.1%	5.0%	2.2%
2012	2.4%	1.7%	3.0%	1.6%	2.4%	5.3%	6.4%	2.2%

^{*}Data includes disability leave and disability related absence

TABLE 26 - REASONS FOR SICKNESS ABSENCE

Proportion of days lost

REASON	2014 (%)	2013 (%)	2012 (%)
Stress / depression	24.6%	23.4%	27.6%
Cold / flu / virus	14.0%	16.5%	12.6%
Hospital admittance	11.2%	11.5%	12.9%
Pain	6.9%	2.0%	1.7%
Infection	6.0%	6.8%	7.4%
Injury	4.9%	7.8%	5.2%
Back / sciatica	4.1%	3.6%	2.9%
Disease	4.0%	5.3%	7.8%
Sickness / diarrhoea	3.9%	4.0%	3.4%
Not known	3.2%	5.2%	2.1%
Fatigue	2.7%	3.1%	1.3%
Stomach complaint	2.7%	2.6%	3.1%
Headache / migraine	2.3%	2.4%	2.3%
Heart / blood Pressure	2.2%	1.2%	1.3%
Dizzy spells	1.4%	<1%	<1%
Muscular / rheumatic	1.4%	<1%	<1%
Eye problems	1.0%	<1%	<1%
Maternity related, Allergy, Asthma, Skin complaint, Anaemia, Dental/oral, Arthritis, Gynae/menstrual, Hospital appointment, Diabetes, Epilepsy	Less than 1%	Less than 1%	Less than 1%

Proportion of incidents

REASON	2014 (%)	2013 (%)	2012(%)
Cold / flu / virus	32.1%	33.5%	30.7%
Sickness / diarrhoea	11.2%	11.2%	10.2%
Headache / migraine	8.3%	8.3%	8.0%
Not known	8.1%	7.8%	6.3%
Infection	7.4%	8.4%	10.6%
Stomach complaint	6.2%	6.1%	7.0%
Stress / depression	5.1%	5.4%	5.3%
Back Sciatica	3.9%	3.6%	2.8%
Injury	3.3%	3.2%	3.0%
Hospital admittance	3.2%	2.7%	2.9%
Pain	2.3%	1.0%	1.2%
Fatigue	1.4%	1.2%	1.2%
Dental / oral	1.3%	1.3%	1.6%
Dizzy spells	1.2%	1.0%	1.2%
Anaemia, Allergy, Asthma, Diabetes, Disease, Skin complaint, Epilepsy, Arthritis, Eye problems, Gynae/menstrual, Heart/blood pressure, Maternity related, Muscular/rheumatic, Hospital appointment	Less than 1%	Less than 1%	Less than 1%

Section 7 – Employee Assistance Programme (EAP)

TABLE 27 – USE OF EAP SERVICES

TYPE		2014			2013			2012	
	HEADS	MALE	FEMALE	HEADS	MALE	FEMALE	HEADS	MALE	FEMALE
Helpline advice / information*	21			55			71		
Legal information	73			89			72		
Telephone counselling*	72			26			19		
Face-to-face counselling	68			73			82		
TOTAL USAGE	234	72	162	243	70	173	244	56	188
Take up by gender		31%	69%		29%	71%		23%	77%

Data relates to the period October to September.

^{*} Changes in 2014 are due to more accurate classification of advice and counselling.