IT Services

Connect to eduroam Wi-Fi

iPhones / iPad / iOS

1.

Choose eduroam

Go to **Settings**
Select **Wi-Fi**
Select **eduroam**

2.

IMPORTANT!

Enter your identity in the following format:
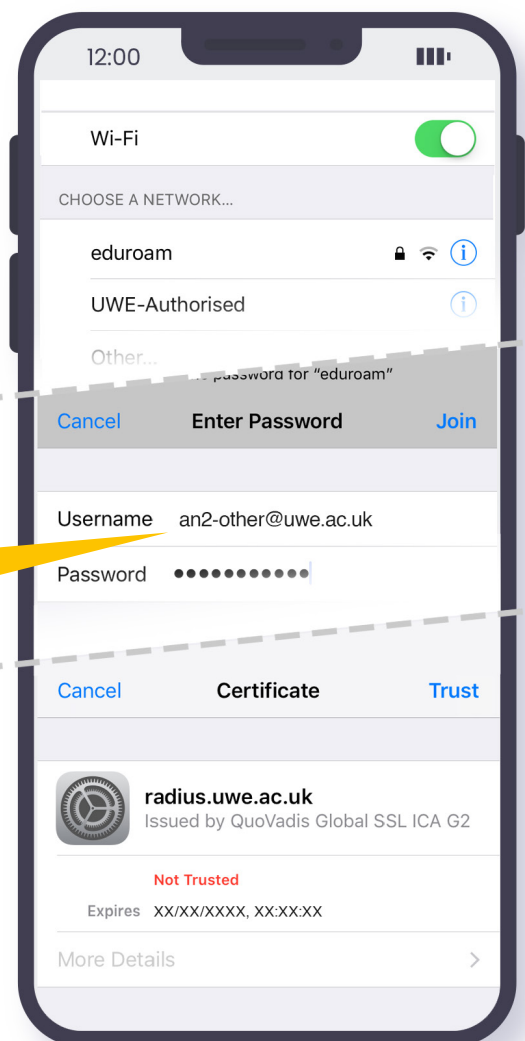
an2-other@uwe.ac.uk

Your UWE username   @uwe.ac.uk

Enter your **UWE password**, and select **Connect.**

3.

Accept the Radius certificate:

Accept the server certificate by selecting Trust.

12:00

Wi-Fi

CHOOSE A NETWORK...

eduroam

UWE-Authorised

Other...

...password for "eduroam"

Cancel   **Enter Password**   Join

Username   an2-other@uwe.ac.uk

Password   ●●●●●●●●●●●●

Cancel   **Certificate**   **Trust**

radius.uwe.ac.uk
Issued by QuoVadis Global SSL ICA G2

Not Trusted

Expires   XX/XX/XXXX, XX:XX:XX

More Details

If you need to change the information you have entered:

Go to **Settings,** select **Wi-Fi** and long-press **eduroam.**
Select **Forget Network,** then begin the above steps again.

For assistance from IT Services:

Call the Service Desk on **0117 328 3612**

Email **itonline@uwe.ac.uk**

IT Services

Which wifi network do I need?

Student

eduroam (on campus)
Student access to the internet on campus and at any other eduroam participating universities and organisations.
ASK4 (halls of residence)
This service is provided by ASK4. Contact support:
Telephone +44 (0)114 303 3232 Email: support@ask4.com
Web: support.ask4.com

Staff

UWE Authorised (UWE supplied devices)
Staff only access to Wi-Fi and UWE network resources (storage, staff printers) on UWE supplied devices.
eduroam (staff personal/non-UWE devices)
Used by staff for their own devices at UWE and participating organisations.

Visitors

BT_Free_WiFi
This third-party service is available in public areas. To use BT free Wi-Fi, select it from the list of available Wi-Fi networks, open a web browser and click to connect.
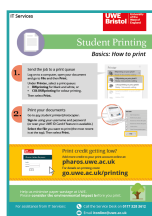
More assistance from IT Services

Guidance available online, or printed copies from an IT Advice Point.

Connect to eduroam
- for Android
- for iOS
- for Win 10
- for MacOS

Printing on campus
- printing basics
- double-sided
- printer locations
- other media

24/7
assistance by phone

0117 32 83612
UWE IT Service Desk
9am - 5pm Mon - Fri
Out of hours support
5pm - 9am and weekends

See more at:

www.uwe.ac.uk/its

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Email **itonline@uwe.ac.uk**