

Connect to eduroam Wi-Fi

Windows 10 and 11

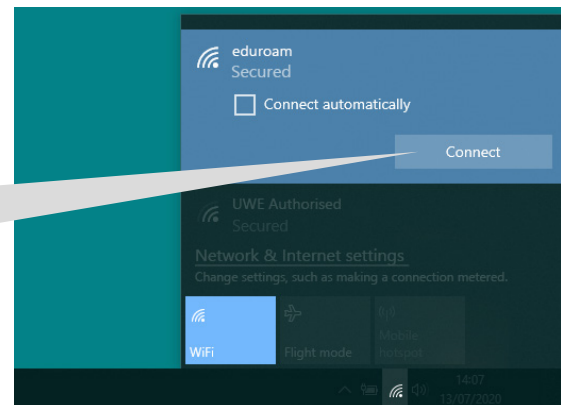
1.

Choose eduroam

Select **Wi-Fi** from the taskbar.
 Select **eduroam**.
 Select **Connect**.



You may get a message asking you to 'continue connecting?' - If so, select **Connect** to continue.



2.

IMPORTANT!

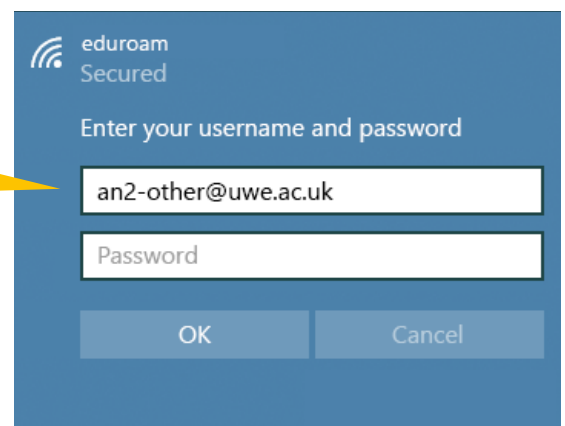
Enter your identity in the following format:

an2-other@uwe.ac.uk

Your UWE
username

@uwe.ac.uk

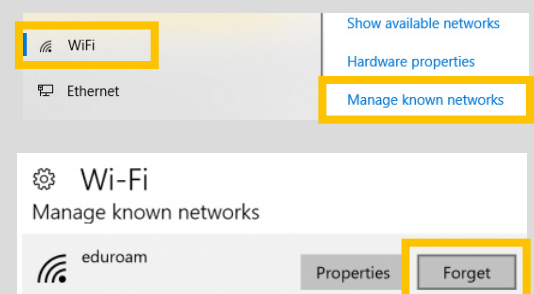
Enter your **UWE password**, and select **OK**.



To change information you have entered, or remove an old eduroam profile:

Select **Wi-Fi** from the taskbar.
 Select **Network and Internet settings**.

From the Wi-Fi settings:
 Select **Manage known networks**.
 Find **eduroam** in the list and select **Forget**, then start again from **Step 1**.





Which wifi network do I need?

Student

eduroam (on campus)

Student access to the internet on campus and at any other eduroam participating universities and organisations.

ASK4 (halls of residence)

This service is provided by ASK4. Contact support:
Telephone +44 (0)114 303 3232 Email: support@ask4.com
Web: support.ask4.com

Staff

UWE Authorised (UWE supplied devices)

Staff only access to Wi-Fi and UWE network resources (storage, staff printers) on UWE supplied devices.

eduroam (staff personal/non-UWE devices)

Used by staff for their own devices at UWE and participating organisations.

Visitors

BT_Free_WiFi

This third-party service is available in public areas. To use BT free Wi-Fi, select it from the list of available Wi-Fi networks, open a web browser and click to connect.

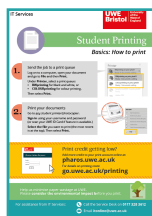
More assistance from IT Services

Guidance available online, or printed copies from an IT Advice Point.



Connect to eduroam

- for Android
- for iOS
- for Win 10
- for MacOS



Printing on campus

- printing basics
- double-sided
- printer locations
- other media



0117 32 83612

UWE IT Service Desk

9am - 5pm Mon - Fri

Out of hours support

5pm - 9am and weekends

See more at:

www.uwe.ac.uk/its

For assistance from IT Services:



Call the Service Desk on **0117 328 3612**



Email **itonline@uwe.ac.uk**