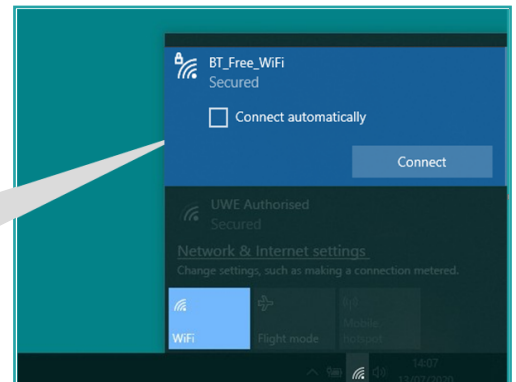


Connect to free public wifi

Guest wifi access from BT

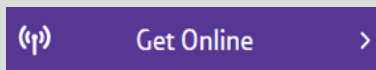
1. Switch on your phone, tablet or laptop and check that wifi is enabled.

2. Select **BT_Free_WiFi** from the available network list.

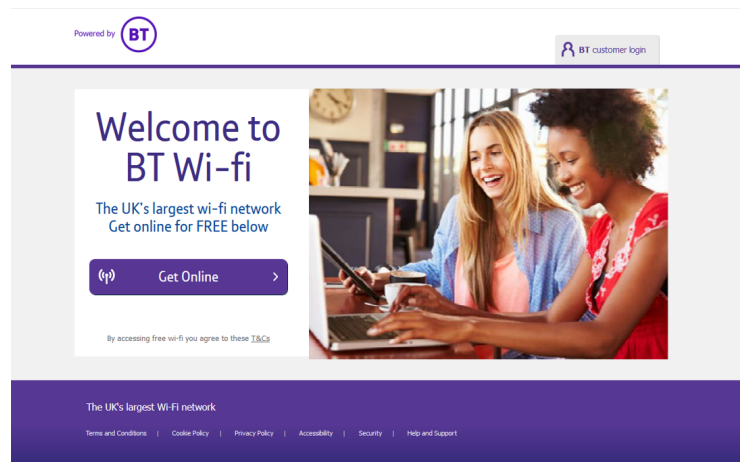


3. The BT wifi landing page will appear in one the following ways:
 - a) On **Apple devices** it will appear automatically when you try to access the internet.
 - b) On **Android devices** it will appear automatically or a notification will alert you that the page is available.
 - c) Other devices will behave as a) or b).

4. BT wifi does not require an account or login, just click to connect.



The service is operated by BT in accordance with their terms and conditions.



Please note: This is a third-party service, and not managed by IT Services at UWE Bristol.

Which network do I need?



Students

eduroam - on campus

Student access to the internet on-campus and at any other eduroam participating universities and organisations.

ASK4 - in halls of residence

This service is provided by ASK4. Contact support on Tel: +44 (0)114 303 3232 Email: support@ask4.com Web: <https://support.ask4.com/>

Staff

UWE Authorised - for UWE Bristol supplied devices

Staff only access to wifi and UWE Bristol network resources (storage, staff printers) on UWE Bristol supplied devices.

eduroam - for staff personal/non-UWE Bristol devices

Used by staff for their own devices at UWE Bristol and participating organisations.

Visitors

BT_Free_WiFi

This third-party service is available in public areas. To use BT free wifi, select it from the list of available wifi networks, open a web browser and click to connect.

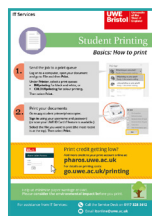
More assistance from IT Services

Guidance available online, or printed copies from an IT Advice Point.



Connect to eduroam

- for Android
- for iOS
- for Win 10
- for MacOS



Printing on campus

- printing basics
- double-sided
- printer locations
- other media



+44 (0)117 32 83612

IT Service Desk

08:30-17:00 Mon - Fri

Out of hours support

17:00-09:00 and weekends

see more at:

www.uwe.ac.uk/its

For assistance from IT Service Desk:



+44 (0)117 32 83612



itonline@uwe.ac.uk