



# GLENSIDE CAMPUS STUDENT ACCOMMODATION SITE INFORMATION

288 students/single study bedrooms, 47 flats  
Blackberry Hill, Fishponds, Bristol, BS16 1DD

[uwe.ac.uk/accommodation](http://uwe.ac.uk/accommodation)



# Your flat and study bedroom

## Typical room layouts

- Flats are organised into rooms for groups of between three to eight students sharing.
- You'll share a kitchen, a dining area and bathroom facilities.
- All accommodation is self-catering.
- All study bedrooms are single occupancy.
- Gas, electricity, water bills and ASK4 internet services are included as part of the rent.

### Kitchen/diner

Kitchen facilities comprise of a cooker, microwave, kettle and fridge/freezer (two fridge freezers are provided in flats of seven or more residents). You'll need to bring your own cooking utensils.

Communal areas also contain a dining table with chairs/stools. You are also provided with a Hoover, ironing board, mop and mop bucket. You'll need to provide other cleaning materials yourself.

### Study bedroom

All study bedrooms have a single bed or 3/4 size bed, wardrobe with hanging space, desk with chair, set of desk drawers, two under bed drawers, and bookshelves. The rooms are fully carpeted and curtained.

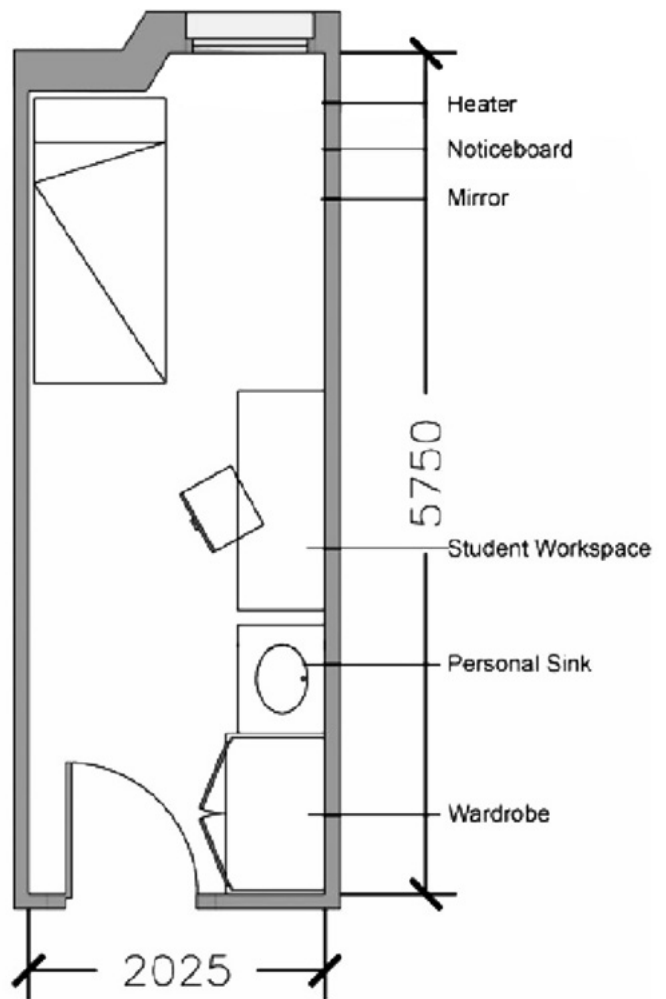
### Bathroom facilities

Each flat has a bathroom with a bath and overhead shower attachment, or shower cubicle, hand basin and toilet. For flats of five or more students, there is also a separate shower room with shower cubicle and toilet.

### Heating

The flats have gas central heating. You can control the temperature in your study bedroom, during heating times, by adjusting the individual thermostat control on your radiator.

Heating times are regulated centrally by the University.



# Other facilities

## Laundry Facilities

There's a launderette on site. This facility is operated with the use of a mobile app or laundry card if residents don't have a smart phone. See local signage for costs.

## Car parking

There's a limited amount of student parking available in the main car parks on Glenside campus. Spaces aren't guaranteed and cars are left at your own risk. If you're planning to use one of these car parks, you'll need to apply for a parking permit via myUWE. Please note there is no parking on Frenchay Campus for residents unless you are a blue badge holder.

We work closely with the council, police and local residents to ensure that students do not park in nearby residential areas, promoting good community relations with our neighbours. It is also a condition of your Licence to Occupy.

## Visitors parking

Visitors can park on Glenside Campus between the hours of 09:00–17:00 Monday to Friday. Limited visitor parking is available. Students will need to contact [travel.team@uwe.ac.uk](mailto:travel.team@uwe.ac.uk) and [security@uwe.ac.uk](mailto:security@uwe.ac.uk) arrange visitor parking. Details of the visitor and their vehicle will need to be provided. Please see [uwe.ac.uk/parkingguidance](http://uwe.ac.uk/parkingguidance) for further information.

## Parking for motorbikes and mopeds

There's no designated parking on the Glenside Campus at present for motorbikes and mopeds.

## Bicycle storage

Residents with bikes can use the lockable on-site sheds. Please contact Customer Services to arrange access.

## Mail

Please ensure that your mail is properly addressed to include your flat number. It is also helpful to add your student ID number after your name.

- Each flat has its own post box which is located in the corridor between car parks 4 and 5 to which Royal Mail will deliver letters.
- Post requiring a signature on delivery, large items or items from couriers will be delivered to the Glenside Porter's Office (1H19).
- Customer Services will email you once your parcel is ready for collection.
- You can collect your parcels from the Accommodation Office (1H27–Opposite The Hub) between 13:00–18:45 Monday to Friday.
- Please do not sign for other people's mail—it should be collected by the addressee only.
- It is an offense to open other people's mail.
- The University cannot accept liability for any items of mail that fail to reach the addressee.

## Shopping

The Students' Union at UWE runs a shop on Glenside Campus. Fishponds is the nearest local shopping area with several supermarkets including Aldi, Lidl and Morrison's, banks and a variety of local shops.

There are frequent buses to the city centre. For more information about public transport and the local area see: [browser.co.uk/uwe/glenside--the-hollies-local-area-guide\\_121517](http://browser.co.uk/uwe/glenside--the-hollies-local-area-guide_121517).

## Access and loss of keys

Access to Glenside accommodation is via a fob to enter the block doors and key for your flat and bedroom doors.

If you lose either the fob or key, Accommodation Services will replace this for you. For replacements, please contact Customer Services after 18:00. Should you need access before 18:00, this can be provided by security staff at the Porter's Lodge 1H19.

Do not keep your property address with your keys as this is a potential security risk, also do not lend them to anyone else. If new locks are required you will be liable for all costs. Please note it may be necessary to change locks for a whole flat.

# Staff

## Customer Services

Customer Services is open daily between 07:00–19:00 and is located in 2N02 on Frenchay Campus, (next to OneZone). For assistance please phone +44 (0)117 32 83601 (option 1) or email [accommodation@uwe.ac.uk](mailto:accommodation@uwe.ac.uk)

## Accommodation Managers

Accommodation Managers are available from 08:00–19:00 seven days a week to help you with day-to-day management of your accommodation. You can contact them via Customer Service, or email [accommodation@uwe.ac.uk](mailto:accommodation@uwe.ac.uk) for non-urgent matters.

## Campus Support Officers

Members of staff working throughout the evening and weekend, who are available to help with fire alarm activations, noise complaints and patrol the campus to keep you safe.

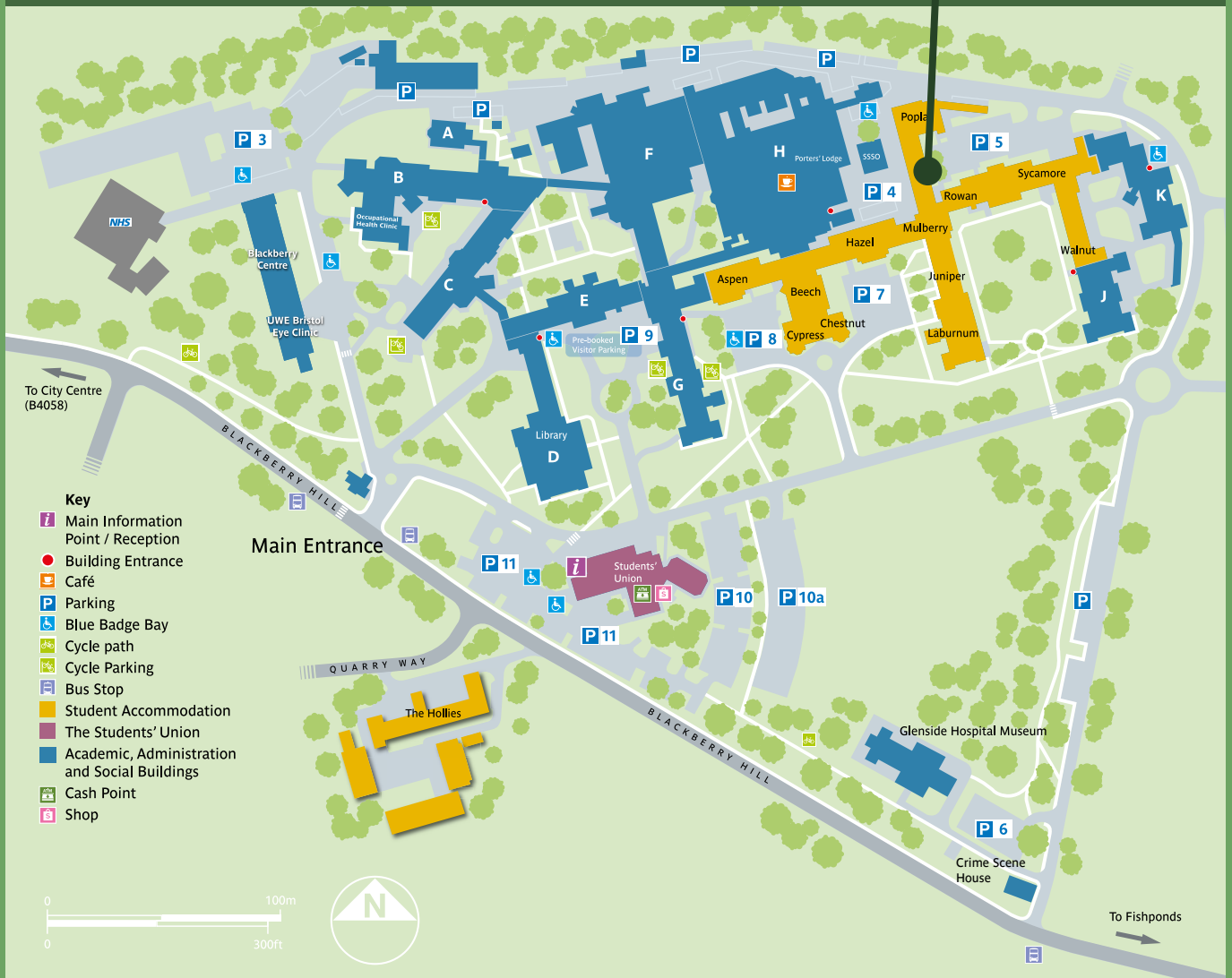
## Out of Hours Team

For support between 19:00–07:00 and at weekends please call 07814 791212. For further information see:

[uwe.ac.uk/life/health-and-wellbeing/get-wellbeing-support/out-of-hours-team](http://uwe.ac.uk/life/health-and-wellbeing/get-wellbeing-support/out-of-hours-team)



## Location – Glenside Campus



### Accommodation Services

University of the West of England  
 Frenchay Campus  
 Coldharbour Lane  
 Bristol BS16 1QY

[uwe.ac.uk/accommodation](http://uwe.ac.uk/accommodation)  
 Email: [accommodation@uwe.ac.uk](mailto:accommodation@uwe.ac.uk)  
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