



WALLSCOURT PARK STUDENT ACCOMMODATION SITE INFORMATION

965 bed spaces, 52 houses, 45 flats, 23 studios

uwe.ac.uk/accommodation

Your house/flat and study bedroom

- Houses and flats accommodate groups of eight, ten or twelve students sharing.
- Residents share an open plan kitchen and living area.
- All of the town houses and 12 of the flats at Wallscourt Park have shared shower room facilities with a toilet, shower cubicle and washbasin. These will be shared by two or three people.
- The remaining 33 flats at Wallscourt have en-suite shower room facilities where you have your own shower room with shower cubicle, toilet and washbasin.
- All accommodation is self-catering.
- Most study bedrooms are single occupancy (however there may be an opportunity to share a twin room).
- Gas, electricity and water bills and ASK4 internet services are included as part of the rent.



Properties typically have the following:

Kitchen and lounge

Kitchen facilities include two/three electric cookers, two/three fridge freezers, kettle and microwave. You'll need to bring your own cooking utensils. We also provide an ironing board, broom, mop and bucket. Living area includes a dining table with chairs, sofas, TV aerial and TV. In the town houses at Wallscourt Park there's a toilet and washbasin on the ground floor.

Bedrooms

All individual study bedrooms have a four-foot wide bed, wardrobe with hanging space and shelves, a mirror, a desk with drawers, desk chair, bookshelves and a bedside unit. The rooms are fully carpeted and curtained. There are eight twin study rooms available, which have two of everything. Twin rooms will only be allocated to pairs of students who apply together. Please note there are no TV aerial points in the study bedrooms.

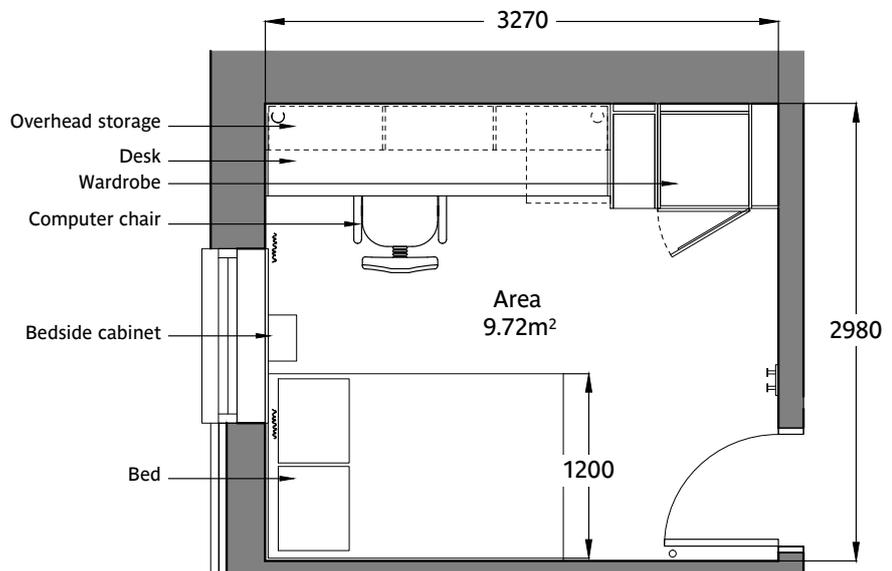
Studio accommodation

Wallscourt Park also offers 23 self-contained studio flats, including two fully adapted studios on the ground floor. The studios are single occupancy, equipped with a shower room with a toilet and washbasin, bedroom area and small kitchenette area. The studio block also has a shared common room on the ground floor with a kettle and TV.

Heating

Wallscourt Accommodation is either heated by gas central heating or a Prefect heating system. For gas central heating, you can control the temperature by adjusting the thermostat control on your radiator. For properties fitted with Prefect Heaters, please see the following user guide: browzer.co.uk/uwe/how-to-use-your-student-village-heater_97681

Typical study bedroom layout



Other facilities

Common room

Wallscourt Park has a common room with a study space, small kitchen area and pool table.

Laundry facilities

There are laundry facilities next to Wallscourt Park Customer Services Desk and at the bottom of block 3, opposite the entrance to block 2. This facility is operated with the use of a mobile app or laundry card if residents don't have a smart phone. See local signage for costs.

Car parking

There are no car parking facilities on campus for residents unless you are a blue badge holder. We work closely with the council, police and local residents to ensure that students do not park in nearby residential areas, promoting good community relations with our neighbours. It is also a condition of your Licence to Occupy.

Visitors parking

Visitor parking on campus is limited during the University's core hours (Monday–Friday 09:00–17:00). Your visitors should contact travel.team@uwe.ac.uk for guidance prior to their visit. uwe.ac.uk/parkingguidance

Parking for motorbikes and mopeds

There is designated parking on campus for motorbikes and mopeds in Car Park 3 and near P block on Frenchay. No permit is required.

Bicycle storage

There are four lockable covered bike stores within Wallscourt Park – please ask at Customer Services for access. Bikes must not be stored inside the flats/houses. We recommend the use of a good quality bicycle lock and checking your insurance cover.

Mail

Please ensure that all mail is properly addressed to include your flat/house number, it is also helpful to add your student ID number after your name.

- Mail is delivered directly to each property. Flats and studios have a mail box outside the block entrance.
- If you are not at home, post requiring a signature on delivery will be delivered to Customer Services and can be collected (within opening hours) after you have been sent an email to advise it is ready. See local information for opening times.
- Please do not sign for other people's mail – it should only be collected by the addressee.
- It is an offence to open other people's mail.
- The University cannot accept liability for any items of mail that fail to reach the addressee.

Shopping

There is a convenience store on Frenchay Campus in The Students' Union. It sells essentials like milk and toiletries as well as drinks, snacks and stationery. There are also several cash points and a fresh fruit and veg stall on campus.

Within walking distance of Frenchay Campus there's a retail park (Abbey Wood Shopping Park) and three supermarkets – ASDA, Lidl and Sainsbury's. Please don't bring shopping trolleys onto campus.

There are frequent bus services to the City Centre and The Mall at Cribbs Causeway, a large out-of-town shopping centre.

Access and loss of key cards

Access to Wallscourt Park houses / flats is via an access card which opens your front door and bedroom door. If you lose your card we will provide a replacement for a small fee. Replacement cards can be obtained from Customer Services.

Please do not keep your property address with your card as this is a potential security risk. Please do not lend your card to anyone and report lost/stolen cards immediately to Customer Services. Staff will be able to issue you with a replacement access card. When Customer Services is closed, East Reception will issue a temporary access card and you will need to go to Customer Services the following day for a permanent replacement.

Staff

Customer Services

Customer Services is open daily between 07:00–19:00 and is located in 2N02 on Frenchay Campus, (next to OneZone). For assistance please drop in, phone **+44 (0)117 32 83601** (option 1) or email accommodation@uwe.ac.uk

Accommodation Managers

Accommodation Managers are available from 08:00–19:00 seven days a week to help you with the day-to-day management of your accommodation. You can contact them via Customer Services or email accommodation@uwe.ac.uk for non-urgent matters.

Campus Support Officers

Members of staff working throughout the evening and weekend, who are available to help with fire alarm activations, noise complaints and patrol the campus to keep you safe.

Out of Hours Team

For support between 19:00–07:00 and at weekends please call 07814 791212. For further information see:

uwe.ac.uk/life/health-and-wellbeing/get-wellbeing-support/out-of-hours-team



Location – Frenchay Campus



Accommodation Services

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 Frenchay Campus
 Coldharbour Lane
 Bristol BS16 1QY

uwe.ac.uk/accommodation

Email: accommodation@uwe.ac.uk

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